

Agenda

Council Meeting

Monday 17 August 2026, 7:00 pm

Dandenong Civic Centre, 225 Lonsdale Street,
Dandenong, Victoria 3175

greaterdandenong.vic.gov.au



Council Meeting Details

At the time of printing this Agenda, the Council Meeting to be held on Monday 17 August 2026, will be open to the public to attend in person but will be subject to venue seating capacity. This will be a hybrid meeting consisting of Councillors attending in person and remotely.

If we are unable to accommodate you indoors, you will still be able to watch the webcast live on the Urban Screen in Harmony Square. To view the webcast and stay informed about the status of Council Meetings please visit Council's [website](#).

The Civic Centre basement carpark will be opened to all members of the public during library opening hours. Any parking in this area will be subject to availability and time limits as notified by any signage posted.

Your Councillors

[Mayor Sophaneth \(Sophie\) Tan](#)

[Cr Bob Milkovic](#)

[Deputy Mayor Phillip Danh](#)

[Cr Sean O'Reilly](#)

[Cr Isabella Do](#)

[Cr Loi Truong](#)

[Cr Lana Formoso](#)

[Cr Melinda Yim](#)

[Cr Rhonda Garad](#)

[Cr Alice Phuong Le](#)

[Cr Jim Memeti](#)



We acknowledge the Traditional Owners and Custodians of this land, the Bunurong People, and pay respect to their Elders past and present.

We recognise and respect their continuing connections to climate, Culture, Country and waters.



(03) 8571 1000



council@cgd.vic.gov.au



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Speak and listen: 1300 555 727

Online: [relayservice.gov.au](#)



TIS: 13 14 50



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Bunurong Country

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COUNCIL OBLIGATIONS AND AGENDA REPORTS

Council has several obligations in relation to its Community Vision, Council Plan, Instruments of Legislation and Council policy. These are summarily considered in each Agenda report and further details are added as required. The obligations are as follows:

Community Vision 2040 (Community Vision | Greater Dandenong Council)

After consultation with the Greater Dandenong community on what kind of future they wanted for themselves and our city, the Greater Dandenong People's Panel developed a new Community Vision for 2040:

*The City of Greater Dandenong is a home to all.
It's a city where you can enjoy and embrace life through celebration and equal opportunity.
We harmonise the community by valuing multiculturalism and the individual.
Our community is healthy, vibrant, innovative and creative.
Our growing city is committed to environmental sustainability.
Welcome to our exciting and peaceful community.*

Reports in this Agenda will identify when any of the above principles are relevant.

The Council Plan 2025-29 (Council Plan 2025-29 | Greater Dandenong Council)

The Council Plan describes the kind of future the Council is working for, and how Council will do this over four years. The Council Plan has the following key strategic objectives:

- A socially connected, safe and healthy city
- A city that respects and celebrates diversity, our history and the arts
- A city of accessible, vibrant centres and places
- A green city committed to a sustainable future
- A city that supports business, entrepreneurship, quality education and employment outcomes
- A Council that demonstrates leadership, responsible use of public resources, and a commitment to investing in the community.

Reports in this Agenda will identify when any of the above principles are relevant.

The Overarching Governance Principles of the Local Government Act 2020

Section 9 of the *Local Government Act 2020* states that a Council must in the performance of its role give effect to the overarching governance principles. These are:

- a) Council decisions are to be made and actions taken in accordance with the relevant law;
- b) priority is to be given to achieving the best outcomes for the municipal community, including future generations;
- c) the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted;
- d) the municipal community is to be engaged in strategic planning and strategic decision making;
- e) innovation and continuous improvement are to be pursued;
- f) collaboration with other Councils and Governments and statutory bodies is to be sought;
- g) the ongoing financial viability of the Council is to be ensured;
- h) regional, state and national plans and policies are to be taken into account in strategic planning and decision making;
- i) the transparency of Council decisions, actions and information is to be ensured.

Also, in giving effect to the overarching governance principles above, a Council must take into account the following supporting principles:

- a) the community engagement principles (section 56);
- b) the public transparency principles (section 58);
- c) the strategic planning principles (section 89);
- d) the financial management principles (section 101);
- e) the service performance principles (section 106).

Reports in this Agenda will identify when any of the above principles are relevant.



The Gender Equality Act 2020

The *Gender Equality Act 2020* came into operation on 31 March 2021 and requires councils to take positive action towards achieving workplace gender equality and to promote gender equality in their policies, programs and services. The objects of the Act are as follows:

- a) to promote, encourage and facilitate the achievement of gender equality and improvement in the status of women; and
- b) to support the identification and elimination of systemic causes of gender inequality in policy, programs and delivery of services in workplaces and communities; and
- c) to recognise that gender inequality may be compounded by other forms of disadvantage or discrimination that a person may experience on the basis of Aboriginality, age, disability, ethnicity, gender identity, race, religion, sexual orientation and other attributes; and
- d) to redress disadvantage, address stigma, stereotyping, prejudice and violence, and accommodate persons of different genders by way of structural change; and
- e) to enhance economic and social participation by persons of different genders; and
- f) to further promote the right to equality set out in the Victorian Charter of Human Rights and Responsibilities and the Convention on the Elimination of All Forms of Discrimination against Women.

Council is obligated to think about how its programs and services affect different people and different communities and how we can avoid reinforcing unintentional inequalities. Reports authors must consider the requirements of the *Gender Equality Act 2020* and Council's Diversity, Access and Equity Policy when asking Council to consider or review any issues which have a direct or significant impact on members of the Greater Dandenong community.

Victorian Charter of Human Rights and Responsibilities

Council, Councillors and members of Council staff are a public authority under the *Charter of Human Rights and Responsibilities Act 2006* and, as such, are all responsible to act in accordance with the *Victorian Charter of Human Rights and Responsibilities 2006* (the Charter). The Charter is founded on the following principles:

- human rights are essential in a democratic and inclusive society that respects the rule of law, human dignity, equality and freedom;
- human rights belong to all people without discrimination, and the diversity of the people of Victoria enhances our community;
- human rights come with responsibilities and must be exercised in a way that respects the human rights of others;
- human rights have a special importance for the Aboriginal people of Victoria, as descendants of Australia's first people, with their diverse spiritual, social, cultural and economic relationship with their traditional lands and waters.

Given this municipality's diversity and inclusiveness, when developing or preparing a report for Council consideration, report authors are required to ensure their report is consistent with the standards set by the Charter.



Consideration of Climate Change and Sustainability

One of the overarching governance principles of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

In January 2020, this Council joined a growing number of cities around Australia and declared a “Climate and Ecological Emergency” and committed this Council to emergency action on climate change. Council has developed a Climate Change Emergency Strategy and Action Plan 2020-30 to help the City of Greater Dandenong become a resilient, net zero carbon emission city with an active community prepared for the challenges of changing climate.

When developing or preparing a report for Council consideration, report authors are required to consider what impacts their issue has on Council's Declaration on a Climate and Ecological Emergency, Council's Climate Change Emergency Strategy and the requirements of the *Local Government Act 2020* in relation to the overarching principle on climate change and sustainability.

Related Council Policies, Strategies or Frameworks

Report authors will consider how their report aligns with existing Council policies, strategies, frameworks or other documents, how they may affect the decision of this report or are relevant to this process.



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1 MEETING OPENING

1.1 OPENING OF MEETING BY CHAIR

1.2 ATTENDANCE



1.3 ACKNOWLEDGEMENT OF TRADITIONAL CUSTODIANS OF LAND

Those who wish to stand for the acknowledgement to country are welcome to do so.

We acknowledge the Traditional Custodians of this land, the Bunurong People and pay respect to their Elders past and present.

We recognise and respect their continuing connections to climate, Culture, Country and waters and we also pay our respect and acknowledge all Aboriginal and Torres Strait Islander peoples and their Elders present here today, in acknowledging their journey.

1.4 OFFERING OF PRAYER, REFLECTION OR AFFIRMATION

As part of Council's commitment to recognising the cultural and spiritual diversity of our community, the prayer, reflection or affirmation this evening will be offered by Mrs Rowena Ephanian, a member of the Baha'i Community.



1.5 CONFIRMATION OF MINUTES OF PREVIOUS MEETINGS

Meeting of Council held 20 July 2026

Recommendation

That the Minutes of the Meeting of Council held 20 July 2026 be confirmed.

1.6 DISCLOSURES OF INTEREST

Any interest that a Councillor or staff member has deemed to be significant and has disclosed as either a material or general interest is now considered to be a conflict of interest. Conflict of Interest legislation is detailed in Division 2 – Conflicts of Interest: sections 126, 127, 128, 129 & 130 of the *Local Government Act 2020*. This legislation can be obtained by contacting the Greater Dandenong Governance Unit on 8571 5216 or by accessing the Victorian Legislation and Parliamentary Documents website at www.legislation.vic.gov.au.

If a Councillor discloses any interest in an item discussed at any Council Meeting (whether they attend or not) they must:

1. complete a disclosure of interest form prior to the meeting;
2. advise the chairperson of the interest immediately before the particular item is considered (if attending the meeting); and
3. leave the chamber while the item is being discussed and during any vote taken (if attending the meeting).

The Councillor will be advised to return to the chamber or meeting room immediately after the item has been considered and the vote is complete.



2 OFFICERS REPORTS - PART 1

2.1 STATUTORY PLANNING APPLICATIONS

2.1.1 Planning Delegated Decisions Issued – July 2026

Responsible Officer: Executive Director City Futures

Attachments: 1. Planning Delegated Decisions Issued - July 2026 [2.1.1.1 - 11 pages]

Officer Recommendation

That the listed items in Attachment 1 to this report be received and noted.

Executive Summary

1. This report provides Council with an update on the exercise of delegation by Council officers.
2. It provides a listing of Town Planning applications that were either decided or closed under delegation or withdrawn by applicants in July 2026.
3. It should be noted that where permits and notices of decision to grant permits have been issued, these applications have been assessed as being generally consistent with the Greater Dandenong Planning Scheme and Council's policies.
4. Application numbers with a PLA#, PLN#.01 or similar, are applications making amendments to previously approved planning permits.
5. The annotation 'SPEAR' (Streamlined Planning through Electronic Applications and Referrals) identifies where an application has been submitted electronically. SPEAR allows users to process planning permits and subdivision applications online.

Planning Delegated Decisions Issued from 1/07/2026 to 31/07/2026

City of Greater Dandenong

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLA25/0256	PlnAppAmd	No	295-301 Greens Road KEYSBOROUGH VIC 3173	Stephen D'Andrea Pty Ltd	AMENDMENT TO: Development of sixteen (16) warehouse buildings, remove a power reserve and creation of carriageway easement (PLN22/0351)	Amend preamble and endorsed plans	Delegate	AmendPerm	24/07/2026	Keysborough South
PLA26/0001	PlnAppAmd	No	206-208 Hammond Road DANDENONG SOUTH VIC 3175	Paul Goldsmith C/- Prossor Town Planning	AMENDMENT TO: Buildings and works and the use of the land for the purpose of Industry (Food Manufacturing) together with a reduction of the car parking requirement for an industry (PLN15/0912)	Amend preamble and endorsed plans	Delegate	AmendPerm	15/07/2026	Dandenong
PLA26/0003	PlnAppAmd	No	17 Stella Avenue NOBLE PARK VIC 3174	J Bowyer	AMENDMENT TO: Development of the land for four (4) dwellings (three (3) double storey dwellings, and one (1) single storey dwelling to the rear), and subdivision of the land into four (4) lots (PLN22/0309)	Amend endorsed plans	Delegate	NOD	10/07/2026	Noble Park
PLA26/0008	PlnAppAmd	No	3 Sandown Road SPRINGVALE VIC 3171	Gan Capital Pty Ltd	AMENDMENT TO: Use of the land for a dwelling, and development of the land for a five storey building comprising one (1) dwelling and one (1) shop (PLN21/0712)	Amend permit preamble and conditions	Delegate	AmendPerm	17/07/2026	Springvale North
PLA26/0009	PlnAppAmd	No	23 Petunia Drive KEYSBOROUGH VIC 3173	A Jane	AMENDMENT TO: the construction of a single dwelling on a lot less than 300sqm (PLN16/0023)	Amend permit to allow a Verandah to be constructed	Delegate	AmendPerm	23/07/2026	Keysborough

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLA26/0031	PlnAppAmd	No	3 Cardore Court NOBLE PARK VIC 3174	Archispace Design Group	AMENDMENT TO: For the purpose of alterations to an existing single storey dwelling and the construction of one (1) single storey dwelling (PLN16/0120)	No response to further information request	Delegate	Lapsed	30/07/2026	Yarraman
PLA26/0032	PlnAppAmd	No	18 Warwick Avenue SPRINGVALE VIC 3171	WoodShed Consultants	AMENDMENT RECEIVED Buildings and works (Food Trucks) and a reduction in car parking	No response to further information request	Delegate	Lapsed	27/07/2026	Springvale North
PLA26/0035	PlnAppAmd	No	14 Awun Court SPRINGVALE VIC 3171	Jova Drafting Consultants Pty Ltd	AMENDMENT TO Development of the land for an extension to an existing Warehouse building (PLN22/0203)	Amend permit to allow beam and column over easement	Delegate	AmendPerm	30/07/2026	Springvale Central
PLA26/0039	PlnAppAmd	No	10 Henty Street DANDENONG VIC 3175	M Ristanovic	AMENDMENT TO: Development of the land for three (3) double storey dwellings (PLN22/0186)	Amend endorsed plans to reflect what was constructed on the site	Delegate	AmendPerm	29/07/2026	Cleeland
PLA26/0054	PlnAppAmd	No	3 Devon Court DANDENONG VIC 3175	Install A Veranda	AMENDMENT TO: To develop the land for the purposes of four (4) two-storey dwellings with associated car parking and landscaping, all in accordance with the endorsed plans (PLN02/0054)	Amend endorsed plans	Applicant	Withdrawn	13/07/2026	Cleeland
PLA26/0059	PlnAppAmd	No	Parkmore Centre Management 317-321 Cheltenham Road KEYSBOROUGH VIC 3173	The GPT Group C/- Urbis	AMENDMENT TO: Internally illuminated and non- illuminated business identification signs (PLN25/0394)	Amend endorsed plans	Delegate	AmendPerm	15/07/2026	Keysborough

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4/08/2026

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN25/0192	PlnApp	No	345-357 Frankston Dandenong Road DANDENONG SOUTH VIC 3175	Stephen D'Andrea Pty Ltd	Development of the land for eleven (11) warehouses, alteration of access to a road in a Transport Zone 2 and removal of native vegetation	Industrial 1 Zone	Delegate	PlanPermit	16/07/2026	Dandenong
PLN25/0193	PlnApp	No	45-47 Clarke Road SPRINGVALE SOUTH VIC 3172	SPD Building Design Pty Ltd	Development of the land for six (6) double storey dwellings and boundary canopy tree removal	General Residential 1 Zone, 1486sqm	Delegate	NOD	28/07/2026	Springvale Central
PLN25/0195	PlnApp	No	150 Gladstone Road DANDENONG NORTH VIC 3175	Permits Hub Pty Ltd	Use and development of the land for a child care centre	Neighbourhood Residential 1 Zone, 1217sqm	Delegate	PlanPermit	31/07/2026	Noble Park North
PLN25/0319	PlnApp	No	1128A Heatherton Road NOBLE PARK VIC 3174	Ballers Lounge Cafe Pty Ltd	Use of the land for a place of assembly (shisha lounge)	Proposal fails to comply with Clause 13.05-1S, Clause 13.07-1S, Clause 65, Clause 71.-2-3	Delegate	Refusal	29/07/2026	Yarraman
PLN25/0388	PlnApp	No	247 Princes Highway DANDENONG VIC 3175	SCT Corporate Pty Ltd	Use of the land for a food and drink premises, a reduction in car parking requirements, alteration of access to a road in a Transport Zone 2 and to display an internally illuminated business identification sign	Commercial 2 Zone	Delegate	NOD	28/07/2026	Yarraman
PLN25/0393	PlnApp	No	39 New Street DANDENONG VIC 3175	SPD Building Design Pty Ltd	Construction of three (3) double storey dwellings	General Residential 3 Zone 761sqm	Delegate	PlanPermit	10/07/2026	Dandenong

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN25/0400	PlnApp	No	34 Deans Court DANDENONG SOUTH VIC 3175	Your Next 4x4 Pty Ltd	Use of the land for a Retail Premises (Motor Vehicle Sales)	Industrial 1 Zone	Delegate	NOD	07/07/2026	Dandenong
PLN25/0449	PlnApp	No	221-251 Discovery Road DANDENONG SOUTH VIC 3175	Ball & Doggett Pty Ltd	Buildings and works for two (2) proposed portable rooms and two (2) retrospective container domes	The proposal fails to comply with the objectives of clause 15.01-1L	Delegate	Refusal	16/07/2026	Dandenong
PLN25/0496	PlnApp	No	115 Church Road KEYSBOROUGH VIC 3173	Kostic & Associates Pty Ltd	Buildings and Works (Portico)	No response to further information request	Delegate	Lapsed	28/07/2026	Keysborough
PLN25/0510	PlnApp	No	57 Popes Road KEYSBOROUGH VIC 3173	57 Popes Road Pty Ltd	Subdivision of the land into fourteen (14) lots	Industrial	Applicant	Withdrawn	22/07/2026	Noble Park
PLN25/0513	PlnApp	No	17 Central Avenue DANDENONG NORTH VIC 3175	T Brkljaca	Development of one (1) single storey dwelling to the rear of an existing single storey dwelling and alterations to the existing dwelling	Neighbourhood Residential 1 Zone, 733sqm	Delegate	PlanPermit	21/07/2026	Dandenong North
PLN26/0001	PlnApp	No	Lease Area 74 11 Queens Avenue SPRINGVALE VIC 3171	NN Do	Use of the land for food and drinks premise and display of internally illuminated business identification signage	Transport 1 Zone	Delegate	PlanPermit	24/07/2026	Springvale North

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4/08/2026

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0006	PlnAppVic	Yes	178 Railway Parade NOBLE PARK VIC 3174	Fabian De Rango Architects	Construction of one (1) double storey dwelling to the rear of an existing single storey dwelling and alterations to the existing dwelling VICSMART	General Residential 1 Zone, 651sqm	Delegate	PlanPermit	02/07/2026	Yarraman
PLN26/0009	PlnApp	No	185-193 Lonsdale Street DANDENONG VIC 3175	M J Reddie Surveys Pty Ltd	Subdivision of the land into three (3) lots SPEAR (DECLARED AREA)	The proposal fails to comply with clause 11.01-1L, clause 11.03-1L, clause 37.02, clause 65.01	Delegate	Refusal	30/07/2026	Dandenong
PLN26/0027	PlnApp	No	28 Ray Street DANDENONG VIC 3175	MA Karimi	Development of the land for three (3) double storey dwellings	General Residential Zone 1, 752sqm	Delegate	NOD	27/07/2026	Yarraman
PLN26/0028	PlnApp	No	2 Monterey Road DANDENONG SOUTH VIC 3175	Monteray Properties Pty Ltd	Building and Works (Storage Shed)	No response to further information request	Delegate	Lapsed	10/07/2026	Dandenong
PLN26/0061	PlnApp	No	53 Balmoral Avenue SPRINGVALE VIC 3171	OC Designs	Buildings and Works (Extension to Temple)	General Residential 3 Zone	Applicant	Withdrawn	10/07/2026	Springvale North
PLN26/0067	PlnApp	No	1/1049 Heatherton Road NOBLE PARK VIC 3174	Nilsson Noel & Holmes (Surveyors) Pty Ltd	Subdivision of the land adjacent to a road in a Transport Zone 2 into six (6) lots SPEAR	Residential	Delegate	PlanPermit	20/07/2026	Springvale Central

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ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0073	PlnApp	No	16 Hope Street SPRINGVALE VIC 3171	C Mai	Development of the land for one (1) double storey dwelling to the rear of an existing single storey dwelling	No response to further information request	Delegate	Lapsed	28/07/2026	Springvale North
PLN26/0087	PlnApp	No	60-62 Frankston Dandenong Road DANDENONG SOUTH VIC 3175	Juma Projects Pty Ltd	Use of the land for a function centre	Industrial 1 Zone	Applicant	Withdrawn	15/07/2026	Dandenong
PLN26/0105	PlnAppVic	Yes	15 Davey Court SPRINGVALE VIC 3171	T T Duong Building Design and Constructions P/L	Development of the land for two (2) double storey dwellings VICSMART	General Residential 1 Zone, 1122sqm	Delegate	PlanPermit	06/07/2026	Springvale North
PLN26/0119	PlnAppVic	Yes	8 Neale Street SPRINGVALE VIC 3171	Pillar Building Design Consultants Pty Ltd	Development of the land for two (2) double storey dwellings VICSMART	General Residential 1 Zone, 585sqm	Delegate	PlanPermit	09/07/2026	Springvale Central
PLN26/0125	PlnAppVic	Yes	24 Suzanne Street DANDENONG VIC 3175	Ornina Design	Development of the land for a double-storey dwelling to the rear of an existing single-storey dwelling and alterations to the existing dwelling VICSMART	General Residential 1 Zone, 584sqm	Delegate	PlanPermit	01/07/2026	Cleeland
PLN26/0130	PlnApp	No	170 South Gippsland Highway DANDENONG SOUTH VIC 3175	Castle Kane Group Building Surveyors	Development of Buildings and Works (silos)	No response to further information request	Delegate	Lapsed	02/07/2026	Dandenong

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0136	PlnApp	No	55 Stephenson Street SPRINGVALE VIC 3171	GVK Town Planning	Development of the land for two (2) Double Storey dwellings	General Residential 1 Zone, 710sqm	Applicant	Withdrawn	21/07/2026	Springvale North
PLN26/0174	PlnApp	No	3A Lesley Grove NOBLE PARK VIC 3174	TTT Trinh, NN Trinh	Re-Subdivision of the land into three (3) lots SPEAR	Residential	Delegate	PlanPermit	23/07/2026	Springvale Central
PLN26/0176	PlnApp	No	21 Liege Avenue NOBLE PARK VIC 3174	Nilsson Noel & Holmes (Surveyors) Pty Ltd	Subdivision of land into three (3) lots SPEAR	Residential	Delegate	PlanPermit	30/07/2026	Yarraman
PLN26/0188	PlnAppVic	Yes	24 Wardale Road SPRINGVALE SOUTH VIC 3172	Harnest Construction Pty Ltd	Development of the land for two (2) double storey dwellings VICSMART	General Residential 1 Zone, 534sqm	Delegate	PlanPermit	30/07/2026	Springvale South
PLN26/0189	PlnApp	No	1/35-37 Stud Road DANDENONG VIC 3175	Kostic & Associates Pty Ltd	To construct a front fence exceeding 1.5 metres to a Transport Zone 2 and 1.2 metres for other streets	Proposal is inconsistent with Clause 15.01-1L, Clause 15.01-2L and Clause 55.02-8 (Front Fences)	Delegate	Refusal	31/07/2026	Cleeland
PLN26/0194	PlnApp	No	46 Hemmings Street DANDENONG VIC 3175	Axel Family Pty Ltd	Subdivision of the land into five (5) lots SPEAR	Residential	Delegate	PlanPermit	09/07/2026	Dandenong

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4/08/2026

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0196	PlnApp	No	2/14 Hartnett Way DANDENONG SOUTH VIC 3175	Patch Planning	Buildings and Works (Building Alterations) & Signage	Commercial 2 Zone	Delegate	PlanPermit	27/07/2026	Dandenong
PLN26/0197	PlnApp	No	46 Theodore Avenue NOBLE PARK VIC 3174	Jova Drafting Consultants	Development of the land for three (3) double-storey dwellings	No response to further information request	Delegate	Lapsed	24/07/2026	Noble Park
PLN26/0199	PlnApp	No	459-461 Springvale Road SPRINGVALE VIC 3171	Edric Nguyen Investment Pty Ltd	Subdivision of the land into eight (8) lots adjacent to a road in a Transport Zone 2 SPEAR	Residential	Delegate	PlanPermit	15/07/2026	Springvale Central
PLN26/0201	PlnApp	No	576 Frankston Dandenong Road BANGHOLME VIC 3175	E Meysztowicz	Use of the land for a transfer station	The proposal fails to meet the requirements of Clause 15.01-6L (Design for Green Wedge - Greater Dandenong), Clause 17.03-2S (Sustainable Industry), Clause 35.04 (Green Wedge) and Clause 52.06 (Car Parking)	Delegate	Refusal	13/07/2026	Keysborough South
PLN26/0202	PlnApp	No	36 Victoria Avenue SPRINGVALE VIC 3171	M.J. Reddie Surveys Pty Ltd	Subdivision of the land into three (3) lots SPEAR	Residential	Delegate	PlanPermit	30/07/2026	Springvale North

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0203	PlnAppVic	Yes	1/31 Kelvinside Road NOBLE PARK VIC 3174	A Gawne	Buildings and Works (Front Fence) VICSMART	General Residential 1 Zone	Delegate	PlanPermit	10/07/2026	Yarraman
PLN26/0204	PlnAppVic	Yes	25 Birmingham Street SPRINGVALE VIC 3171	SMART Town Planning Pty Ltd	Development of the land for two (2) double storey dwellings VICSMART	No response to further information request	Delegate	Lapsed	07/07/2026	Springvale North
PLN26/0206	PlnAppVic	Yes	2 Holt Court SPRINGVALE SOUTH VIC 3172	Harnest Constructions Pty Ltd	Development of the land for two (2) single storey dwellings VICSMART	General Residential 1 Zone, 530sqm	Delegate	PlanPermit	14/07/2026	Springvale Central
PLN26/0212	PlnApp	No	8-12 Mary Street SPRINGVALE VIC 3171	Mary Street Springvale Pty Ltd	Subdivision of the land into seven (7) lots SPEAR	Industrial	Delegate	PlanPermit	14/07/2026	Springvale North
PLN26/0213	PlnAppVic	Yes	47 Birdwood Avenue DANDENONG VIC 3175	We Design Studio	Development of the land for a single-storey dwelling to the rear of an existing single-storey dwelling and alterations to the existing dwelling VICSMART	General Residential 1 Zone, 662sqm	Delegate	PlanPermit	15/07/2026	Yarraman
PLN26/0221	PlnAppVic	Yes	170-176 Williams Road DANDENONG SOUTH VIC 3175	Tomic Design	Building and Works (Mezzanine) and a reduction in car parking VICSMART	Industrial 1 Zone, reduction of 1 car parking space	Delegate	PlanPermit	10/07/2026	Dandenong

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0239	PlnApp	No	163 Foster Street DANDENONG VIC 3175	M Zeitouneh	To display seven (7) illuminated signs DECLARED AREA	Comprehensive Development 2 Zone	Delegate	PlanPermit	31/07/2026	Dandenong
PLN26/0253	PlnAppVic	Yes	7/2 Alamein Street NOBLE PARK VIC 3174	S Kor	Removal of one (1) boundary canopy tree VICSMART	General Residential 1 Zone, 184sqm	Delegate	PlanPermit	06/07/2026	Springvale North
PLN26/0268	PlnAppVic	Yes	33 Jesson Crescent DANDENONG VIC 3175	Nilsson Noel & Holmes (Surveyors) Pty Ltd	Subdivision of the land into two (2) lots SPEAR (VICSMART)	Residential	Delegate	PlanPermit	02/07/2026	Cleeland
PLN26/0275	PlnAppVic	Yes	69 Kingsclere Avenue KEYSBOROUGH VIC 3173	OnePlan Land Development Group	Subdivision of the land into two (2) lots SPEAR (VICSMART)	Residential	Delegate	PlanPermit	02/07/2026	Keysborough
PLN26/0284	PlnAppVic	Yes	1/17 Colonsay Road SPRINGVALE VIC 3171	DE Nguyen	Subdivision of the land into three (3) lots SPEAR (VICSMART)	Residential	Delegate	PlanPermit	15/07/2026	Springvale Central
PLN26/0295	PlnApp	No	206 Corrigan Road NOBLE PARK VIC 3174	Nilsson Noel & Holmes (Surveyors) Pty Ltd	Subdivision od the land into four (4) lots SPEAR	Residential	Delegate	PlanPermit	30/07/2026	Springvale South

ATT 2.1.1.1 Planning Delegated Decisions Issued - July 2026

Application ID	Category	VicSmart	Property Address	Applicant Name	Description	Notes	Authority	Decision	Decision Date	Ward
PLN26/0299	PlnAppVic	Yes	15 Jesson Crescent DANDENONG VIC 3175	MG Land Surveyors	Subdivision of the land into two (2) lots SPEAR (VICSMART)	Residential	Delegate	PlanPermit	23/07/2026	Cleeland
PLN26/0307	PlnAppVic	Yes	1/27 Stephen Road DANDENONG SOUTH VIC 3175	Paolo Pianezze Architects P/L	Buildings and Works (Mezzanine) VICSMART	Industrial 1 Zone	Delegate	PlanPermit	31/07/2026	Dandenong

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3 PUBLIC QUESTION TIME

Question Time at Council meetings provides an opportunity for members of the public in the gallery to address questions to the Councillors, Delegates and/or officers of the Greater Dandenong City Council. Questions must comply with s. 4.5.8 of Council's Governance Rules.

QUESTIONS FROM THE GALLERY

Questions are limited to a maximum of three (3) questions per individual. Where time constraints deem it likely that not all questions can be answered within the time allowed for Question Time, the Mayor at his/her discretion may determine only the first question may be presented verbally with others deferred to be managed in the same manner as public questions not verbally presented.

Priority will be given to questions that relate to items on the Council Agenda for that meeting. Questions including any preamble should not exceed 300 words.

- a) All such questions must be received in writing on the prescribed form or as provided for on Council's website and at Ordinary meetings of Council. Where there are more than three (3) questions received from any one individual person, the Chief Executive Officer will determine the three (3) questions to be considered at the meeting.
- b) All such questions must clearly note a request to verbally present the question and must be received by the Chief Executive Officer or other person authorised for this purpose by the Chief Executive Officer no later than:
 - i) the commencement time (7.00pm) of the Ordinary meeting if questions are submitted in person; or
 - ii) noon on the day of the Ordinary meeting if questions are submitted by electronic medium.
- c) A question can only be presented to the meeting if the Chairperson and/or Chief Executive Officer has determined that the question:
 - i) does not relate to a matter of the type described in section 3(1) of the *Local Government Act 2020* (confidential information);
 - ii) does not relate to a matter in respect of which Council or a Delegated Committee has no power to act;
 - iii) is not defamatory, indecent, abusive or objectionable in language or substance, and is not asked to embarrass a Councillor, Delegated Member or Council officer; and
 - iv) is not repetitive of a question already asked or answered (whether at the same or an earlier meeting).
- d) If the Chairperson and/or Chief Executive Officer has determined that the question may not be presented to the Council Meeting or Delegated Committee, then the Chairperson and/or Chief Executive Officer:
 - i) must advise the Meeting accordingly; and
 - ii) will make the question available to Councillors or Members upon request.
 - iii) The Chairperson shall call on members of the gallery who have submitted an accepted question to ask their question verbally if they wish.
- e) The Chairperson, Chief Executive Officer or delegate may then direct that question to be answered by a nominated Councillor or member of Council staff.



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- f) No debate on, or discussion of, a question or an answer will be permitted other than for the purposes of clarification.
 - g) A Councillor, Delegated Committee Member or member of Council staff nominated to answer a question may:
 - i) seek clarification of the question from the person who submitted it;
 - ii) seek the assistance of another person in answering the question; and
 - iii) defer answering the question, so that the answer may be researched and a written response be provided within ten (10) working days following the Meeting (the question thereby being taken on notice).
 - h) Question time for verbal presentations is limited in duration to not more than twenty (20) minutes. If it appears likely that this time is to be exceeded then a resolution from Council will be required to extend that time if it is deemed appropriate to complete this item.
 - i) The text of each question asked and the response will be recorded in the minutes of the Meeting.



4 OFFICERS REPORTS - PART 2

4.1 PROCUREMENT

4.1.1 Council Building Cleaning Services - Contract Extension

Responsible Officer: Executive Director City Futures

Attachments: 1. Makkim Business Profile [4.1.1.1 - 2 pages]
This report contains an attachment which is deemed confidential under s 3(1)(g) of the *Local Government Act* 2020. It contains private commercial information, being information provided by a business, commercial or financial undertaking that relates to trade secrets; or, if released, would unreasonably expose the business, commercial or financial undertaking to disadvantage.

Officer Recommendation

That Council:

1. **APPROVES** a further extension of Contract 2122-11 Council Building Cleaning Services to Makkim Pty Ltd ABN 68 20 6 1 96 trading as Australian Environmental Cleaning Services from 1 September 2026 to 30 April 2027 (10 months);
2. **AUTHORISES** the Chief Executive Officer to execute the contract agreements, and any associated documents with the above contracts;
3. **NOTES** that a review will be undertaken by the CEO prior to any future new council building cleaning services contract; and
4. **NOTES** that the CEO will provide a tender recommendation report to Council for consideration for any new council building cleaning services contract.

Executive Summary

1. This report outlines the process and evaluation for the contract extension for the experienced contractor for the provision of **Council Building Cleaning Services** for the City of Greater Dandenong.
2. Makkim Pty Ltd trading as Australian Environmental Cleaning Services were awarded the contract in May 2022 with an initial term of two (2) years with the option of three (3) twelve-month extensions.
3. Given the overall duration of this contract to date, this report recommends that Council approves and provides delegated authority to the CEO to execute the Council Building Cleaning Services final contract extension with the Makkim Pty Ltd for a period of ten (10) months from 1 September 2026 to 30 April 2027.

Background

4. Council entered a Building Cleaning Services contract for an initial term of two (2) years, with three (3) options to extend the contract by a further twelve (12) months each. The contract provides routine, periodic, responsive and emergency cleaning services across a broad range of Council-owned and managed facilities.



5. The contract supports the delivery of cleaning services to municipal offices, libraries, arts and heritage facilities, children's services centres, aged care facilities, community halls, senior centres and other civic buildings. It also includes Council's major high-use facilities, including the Dandenong Civic Centre and Springvale Community Hub and Library.
6. The scope of services includes scheduled cleaning activities, periodic deep cleaning, emergency response cleaning, specialist cleaning services and ad hoc works as required. Services are delivered under a fully managed model, with the contractor responsible for providing all labour, supervision, equipment, materials and consumables necessary to meet Council's service requirements.
7. The contract is valued at approximately \$3 million per annum and plays a critical role in maintaining Council facilities to a high standard of cleanliness, hygiene, safety and presentation for staff, residents and visitors. Service delivery is monitored through key performance indicators, regular inspections, and quality audits.
8. In accordance with the contract provisions, Council has the option to exercise the final twelve (12) month extension. This report seeks approval to exercise the final extension option for a reduced period of ten (10) months to ensure continuity of service delivery across Council assets and align the contract expiry with other Council cleaning contracts, providing an opportunity to explore future procurement efficiencies, including potential contract consolidation.

Key Issues and Discussion

9. As part of a broader organisational restructure undertaken in late 2025, the Building Maintenance team transitioned from the Capital Works department to the City Works department. This realignment brought building maintenance together with Council's other maintenance services, creating opportunities to improve operational efficiency, consistency and service delivery through the adoption of common workflows, work management systems, asset data, contract management practices, procurement processes, safety systems and quality assurance activities.
10. The integration of building maintenance within a unified maintenance team also creates the opportunity to explore future procurement efficiencies, including potential contract consolidation.
11. A contract extension of ten (10) months will align the final expiry date of the **Council Building Cleaning Services** contract managed by Building Maintenance with the **Cleaning of Public Toilets, BBQ's, Playgrounds, Picnic Shelters & Public Art** contract currently managed by the Cleansing team, allowing Council officers to consider the potential operational and financial efficiencies of a single combined contract before going back out to market.
12. In the interim, Makkim Australian Environmental Cleaning Services have performed well to date and there is low risk to Council in approving this final extension.
13. Since commencement of the contract in November 2023, the contractor has consistently delivered the required services across Council's diverse portfolio of facilities and has demonstrated a strong understanding of Council's operational requirements.
14. The contractor has consistently achieved key performance indicators relating to service quality, responsiveness, reporting, compliance and customer satisfaction. Regular inspections, audits and performance reviews indicate that service standards have been maintained across the contract period.
15. Annual contract budgets have been fully utilised in delivering the programmed scope of works. Expenditure has remained within approved budget allocations while ensuring service levels are maintained across Council's facilities.



16. The number of cleaning-related customer requests and complaints has reduced throughout the contract term. This reflects improvements in service quality, responsiveness to issues and proactive management of cleaning requirements across Council facilities.
17. Consistent routine and periodic cleaning activities have contributed to improved presentation, cleanliness and hygiene standards across Council buildings. The contractor's focus on preventative and periodic cleaning has assisted in maintaining asset condition and reducing the deterioration associated with high-use public facilities.
18. The contractor has worked collaboratively with multiple Council departments, including Building Maintenance, Community Services, Children's Services, Aged Care and Festival and Events teams. This collaborative approach has enabled consistent service delivery standards, and efficient management of cleaning requirements across Council.
19. The contractor has demonstrated the capacity to respond effectively to emergency cleaning requests, after-hours services, and specialised cleaning activities. This flexibility has been particularly valuable in supporting Council's high-use community facilities and major civic buildings.
20. Overall, the contractor has performed strongly throughout the contract term and has demonstrated the capability and resources required to continue delivering the services for the final extension period.

Financial Implications

21. This contract had an anticipated spend in the order of \$3 million + GST per year, which is accommodated within existing Council operating budgets for the Building Maintenance team.

Business Profile – Financial & Performance Assessment

22. Council has conducted an independent standard financial and performance assessment for Makkim Pty Ltd trading as Australian Environmental Services. Please see attached confidential Business Profile summary.

Governance Compliance

Human Resource Implications (consider Workforce Planning and Service Statements)

23. This item does not have an impact on existing human resources.

Financial/Asset Resource Implications (consider Service Statements, Budget, Long Term Financial Strategy and Asset Plan)

Operating Budget Implications

The resource requirements associated with this report are \$ 3 million compared to the annual budget allocation of \$3 million for this purpose.

Asset Implications

24. This item does not affect any existing assets, however it is critical in the delivery of essential cleaning services of Building assets across the municipality.

Legal/Risk Implications

25. The contract includes provisions for an initial two-year term with three optional twelve-month extensions. The proposed extension represents the final extension available under the contract and is being exercised in accordance with the contract conditions.



26. Should the extension not be approved, Council would be required to undertake a new procurement process to ensure continuity of cleaning services. Failure to establish an alternative contractual arrangement prior to expiry may result in service gaps and could expose Council to operational and contractual risks.
27. The contractor has demonstrated strong performance throughout the contract term and has consistently met Council's service delivery requirements. Exercising the final extension mitigates the risks associated with service disruption, loss of site knowledge, and potential impacts on cleanliness, hygiene and public amenity standards.
28. If the extension is not approved, Council faces an increased risk of disruption to cleaning services at municipal offices, community facilities, libraries, children's services centres and aged care facilities. A new procurement process would require significant time and resources and may result in increased contract costs due to current market conditions. Any interruption to cleaning services could adversely affect staff and public safety, customer satisfaction and the presentation of Council assets.

Environmental Implications

29. The delivery of cleaning services across Council facilities has direct environmental implications, particularly in relation to chemical usage, waste generation and hygiene management practices.
30. The contract requires the contractor to maintain high standards of hygiene across all facilities, which supports public health outcomes, however this must be balanced against the environmental impact of increased use of cleaning agents and consumables. The contractor is responsible for the appropriate selection, storage and use of cleaning chemicals in accordance with Safety Data Sheets and relevant environmental and occupational health requirements. Where possible, environmentally preferable and low-toxicity cleaning products are utilised to reduce environmental harm, including impacts on indoor air quality and aquatic systems.
31. Waste generated through cleaning activities, including general waste, sanitary waste and contaminated materials, is required to be disposed of in accordance with current and relevant environmental regulations. The contractor is responsible for ensuring waste is appropriately segregated and disposed of through approved waste streams to minimise landfill contribution and environmental contamination.
32. The contract supports sustainable service delivery through structured cleaning practices, responsible chemical management and compliance with waste disposal requirements, while maintaining the necessary hygiene standards across Council's facilities.

Gender Impact Assessment

33. A gender impact assessment is not required.

Community Consultation

34. There was no requirement for community consultation.

Links to Community Vision, Council Plan, Strategy, Notice of Motion

35. This report is consistent with the following principles in the Community Vision 2040:
 - Sustainable environment.
36. This report is consistent with the following strategic objectives from the Council Plan 2025-29:
 - A green city committed to a sustainable future.



Legislative and Policy Obligations

37. This report has considered Council's legislative and policy obligations (where applicable) as outlined in the Report Considerations section detailed in the front of this Agenda. The applicable obligations considered and applied are:

- Related Council Policies, Strategies or Frameworks.



4.2 POLICY AND STRATEGY

4.2.1 End of Year Performance Report 2025-26

Responsible Officer: Executive Director Strategy & Corporate Services
Attachments: 1. End of Year Quarterly Performance Report 2025-26
[4.2.1.1 - 40 pages]

Officer Recommendation

That Council NOTES the progress against the priorities outlined in the Council Plan 2025-29 and Annual Plan 2025-26 for the period 1 July 2025 to 30 June 2026 (refer Attachment 1).

Executive Summary

1. This report details Council's progress against performance targets outlined in the Council Plan 2025-29 and Annual Plan 2025-26.
2. This report recommends that Council notes the achievements against the Council Plan indicators and the actions of the Annual Plan.

Background

3. Council formally adopted the Council Plan 2025-29, and Annual Plan 2025-26 on Monday 15 June 2025.
4. The Council Plan 2025-29 outlines the vision and objectives of the current Council over the four years of its term in office. This document guides service delivery, innovation and good governance, and provides the foundation for the integrated planning framework for all business activities. The Council Plan also guides the budget, service delivery priorities and the continuous improvement of our services.
5. The Council Plan 2025-29, Annual Plan 2025-26 and Budget 2025-26 are made available to residents through the Customer Service Centres, libraries and on Council's website at www.greaterdandenong.vic.gov.au

Key Issues and Discussion

6. The End of Year Performance Report provides a summary of key highlights for the 2025-26 financial year against the Council Plan, and Council's major capital works project, Oasis Wellbeing and Aquatics.
7. Progress against the Council Plan priorities and Annual Plan actions is outlined in the attachment to this report and details the achievements for the Council Plan strategic objectives for the period 1 July 2025 – 30 June 2026.
8. This is the first year of reporting for the Council Plan 2025-29. 95 per cent of Annual Plan actions were either completed or are multi-year projects continuing into 2026-27. This includes a number of new strategies and plans which will strengthen Council's commitment to delivering on its environmental sustainability, arts and culture, positive ageing, and business sector priorities.



9. Highlights for 2025-26 include:

- a. The construction of Oasis Wellbeing and Aquatics is progressing well with construction of the 50m, learn to swim and warm water pools complete;
- b. Council's community satisfaction results continued to outperform the metropolitan average in the survey conducted by Metropolis Research;
- c. Over 100,000 people celebrated at major festivals across the city; and
- d. Advocacy continued on a range of issues affecting our community including sustainable housing and roads and transport network upgrades. Funding was received to deliver food relief and capability programs for those experiencing poverty and social inequity, and the Back Your Neighbour campaign continued to increase its engagement and reach strengthening advocacy for inclusive communities and refugee policy reform.

Governance Compliance

Human Resource Implications (consider Workforce Planning and Service Statements)

10. This item does not have an impact on existing human resources.

Financial/Asset Resource Implications (consider Service Statements, Budget, Long Term Financial Strategy and Asset Plan)

Operating Budget Implications

11. There are no financial implications associated with this report.

Asset Implications

12. This item does not affect any existing assets.

Legal/Risk Implications

13. There are no legal / risk implications relevant to this report.

Environmental Implications

14. There are no environmental implications relevant to this report.

Gender Impact Assessment

15. A gender impact assessment was undertaken through the development of the Council Plan.

Community Consultation

16. There was no requirement for community consultation.

Links to Community Vision, Council Plan, Strategy, Notice of Motion

17. This report is consistent with the following principles in the Community Vision 2040:

- Safe and peaceful community.
- Education, training, entrepreneurship and employment opportunities.
- Embrace diversity and multiculturalism.
- Sustainable environment.
- Mind, body and spirit.
- Art and culture.



18. This report is consistent with the following strategic objectives from the Council Plan 2025-29:

- A socially connected, safe and healthy city.
- A city that respects and celebrates diversity, our history and the arts.
- A city of accessible, vibrant centres and places.
- A green city committed to a sustainable future.
- A city that supports business, entrepreneurship, quality education and employment outcomes.
- A Council that demonstrates leadership, responsible use of public resources, and a commitment to investing in the community.

Legislative and Policy Obligations

19. This report has considered Council's legislative and policy obligations (where applicable) as outlined in the Report Considerations section detailed in the front of this Agenda. The applicable obligations considered and applied are:

- The Overarching Governance Principles of the *Local Government Act 2020*.
- The *Gender Equality Act 2020*.
- *Victorian Charter of Human Rights and Responsibilities 2006*.
- Climate Change and Sustainability.
- Related Council Policies, Strategies or Frameworks.



2025–26 Performance Report

- Bangholme
- Dandenong
- Dandenong North
- Dandenong South
- Keysborough
- Keysborough South
- Lyndhurst
- Noble Park
- Noble Park North
- Springvale
- Springvale South





Acknowledgement of Country

We acknowledge the Bunurong people of the Kulin Nation as the Traditional Custodians of the lands and waters, now known as the City of Greater Dandenong. We honour their enduring connection to Country, their Cultural knowledge, and their sustainable stewardship of these lands and waterways over thousands of generations.

We pay our respects to Elders past and present, recognising their vital role in preserving and protecting the sacred lands and waterways of their Ancestors, their places, Traditional Cultural practises, and stories. We also acknowledge the Bunurong Land Council as the Registered Aboriginal Party, responsible for caring for the Aboriginal Cultural Heritage of this area.

In the spirit of reconciliation, we value the opportunity to learn from and work alongside Bunurong peoples, as Traditional Custodians.

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Performance Summary.....7

Council Plan Progress - Annual Plan Actions and Performance Measures8

Message from the CEO



As we reflect on the achievements of the 2025–26 financial year, I am proud of the progress we have made together in delivering on our commitment to a thriving, inclusive and sustainable community.

Despite ongoing cost-of-living pressures, increasing demand for services and a challenging financial environment for local government, Council has remained focused on delivering value, investing in the future and supporting the wellbeing of our community.

This year, Council achieved significant results across all six strategic objectives of our Council Plan. 95 per cent of Annual Plan actions were completed or are continuing multi-year projects, reflecting the dedication of our staff, the leadership of our Councillors and the strength of our partnerships across the community.

One of the highlights of the year was the exceptional feedback received from our community. For the second consecutive year, residents rated Council's overall performance at a record level, with an overall satisfaction score of 7.4 out of 10—the highest result achieved among participating metropolitan councils. This achievement demonstrates the trust our community places in Council and reflects strong satisfaction with key services including waste collection, libraries, family support programs and community events.

We continued to invest in projects and initiatives that improve quality of life and strengthen community connection. More than 100,000 people attended Council's major festivals, events and programs throughout the year, celebrating the rich cultural diversity that defines our municipality. Community participation remained strong across sporting, recreational, cultural and educational

programs, while our libraries welcomed more than 836,000 visits, highlighting their ongoing importance as community hubs.

Council also made important progress in delivering major infrastructure and capital works projects. Construction of Oasis Wellbeing and Aquatics advanced significantly, including completion of the 50-metre pool structure, learn-to-swim facilities and key supporting infrastructure. Across the municipality, we continued investing in roads, sporting facilities, open spaces, community buildings and public realm improvements to meet the needs of our growing community.

Supporting vulnerable members of our community remained a key priority. Through strong partnerships and targeted initiatives, we expanded food relief programs, strengthened community wellbeing services, supported newly arrived migrants and refugees, advanced gender equity initiatives and continued our work to prevent family violence. These efforts are helping create a safer, healthier and more inclusive city for all.

Our commitment to sustainability and climate action also delivered meaningful outcomes. During the year, Council planted more than 1,800 trees, increased canopy coverage across the municipality, expanded electric vehicle infrastructure and progressed initiatives that support our transition to net zero emissions. The adoption of Our Bright Green Future provides a clear roadmap for a resilient and environmentally sustainable future.

We were also honoured to receive recognition at both the state and national level, including awards for environmental sustainability, innovation, community wellbeing and violence prevention. These achievements reflect Council's commitment to innovation, collaboration and delivering positive outcomes for our residents.

I would like to thank our Councillors, staff, volunteers, community organisations, businesses and residents for their ongoing support and contribution throughout the year. Together, we continue to build a city that is connected, resilient and community focussed.

Jacqui Weatherill
Chief Executive Officer

Highlights

Community Satisfaction Survey

Council achieved a record performance rating for the second year in a row in this year's annual community satisfaction survey.

Residents have rated Council's overall performance at 7.4 (out of 10) which was the highest recorded result for all Council areas participating in the survey conducted by Metropolis Research.

The survey results reflected high levels of satisfaction with waste services, local library services, Council's festivals and events, and family support services.

Awards

- *Keep Australia Beautiful Victoria 2025 Tidy Towns and Cities Sustainability Awards* - Council was recognised for its outstanding commitment to sustainability proudly taking home the 2025 Cities Litter Award at the 43rd Annual Keep Australia Beautiful Victoria Tidy Towns and Cities
- *MAVLab Innovation Awards Celebration* - The Youth and Family Services team were the winners of the Wellbeing Award for Community Health Impacts at the MAVLab Innovation Awards Celebration for the #Filtered, The Body Image Project.
- *2026 National Awards for Local Government* - Council received a national award for the Voices for Safety: A Community Led Stand Against Violence initiative. This is a prevention initiative addressing violence against women and children by targeting key drivers such as gender inequality, harmful social norms and power imbalances.
- *Victorian Museums and Galleries Awards* - The HOME25: Invisible Cities was highly commended at the Victorian Museums and Galleries Awards, recognised in the Medium Project of the Year (Museums) category. HOME 25: *Invisible Cities* invited audiences to explore how the concept of 'home' shapes identity, belonging, and dislocation.

Strategies and Plans

Since the adoption of the new Council Plan in June 2025 several priority strategies have been developed which focus on specific principles of the Community Vision and key priorities of the Council Plan:

- *Gender Equity Action Plan* - strengthens our focus on more flexible ways of working, fairer access to development opportunities, and a safer, more equitable workplace for all employees.
- *Our Bright Green Future* – brings together our sustainability into one clear strategy and outlines practical steps to reach out net zero target of 2035, adapt to climate impacts, protect our environment, and improve community health and wellbeing.
- *Domestic Animal Management Plan* – focuses on responsible pet ownership, community safety and animal welfare.
- *Reconciliation Action Plan* – reflects Council's commitment to embedding reconciliation across all aspects of our work.

Community Events

Council delivered 10 major festivals, events and programs throughout 2025-26 celebrating the municipality's cultural diversity. Over 100,000 people attended key events including Springvale Snow Winter Fest, the Greater Dandenong Children's Festival, Noble Park Family Fun Day, Greater Dandenong Carols, New Year's Eve Fireworks and Keysborough's Big Picnic.

Oasis Wellbeing and Aquatics Update

Overall Project Health
The project is deemed to be HEALTHY.
The overall project health is determined by assessing metrics such as budget, program, quality, risk, resources, OHS and environmental.
The project program is under pressure with practical completion expected in Q3 2027.
Key Achievements to Date
✓ Construction of the 50m Pool, Learn to Swim Pool and Warm Water Pool 2 completed ✓ Timber Lamination beams installed in 50m Pool Hall ✓ Hydrotesting of Warm Water Pool 2 completed ✓ Stage 1 carpark has been handed over and in use
Short Term Lookahead
❖ Vertical Construction ongoing including steel installation ❖ Roof installation has commenced ❖ Hydrostatic resting of the 50m and learn to swim pools ❖ Construction of the Leisure pool is underway ❖ Stage 2 carpark work progressing ❖ Services Installation ongoing ❖ Commencement of the Hockey Pavillion construction



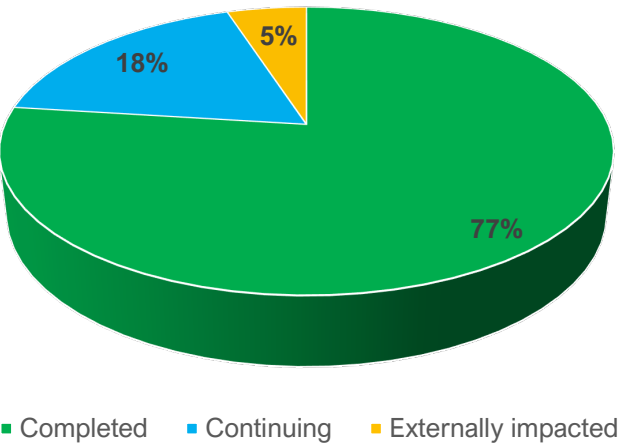


Performance Summary

Council Plan Progress

The Annual Plan 2025-26 outlines Council’s key activities to deliver on the Council Plan 2025-29. At the end of the financial year 95 per cent of actions are completed or continuing as multi-year projects and 5 per cent are externally impacted (4 actions).

Progress of Annual Plan Actions 2025-26



Council Plan Progress - Annual Plan Actions and Performance Measures

Strategic Objective 1:

A socially connected, safe and healthy city

Performance Measure	Result
Satisfaction with recreation centres and/or aquatic centres (<i>Community Satisfaction Survey</i>)	83% (Community Satisfaction Survey)
Satisfaction with sports ovals and other sporting facilities (<i>Community Satisfaction Survey</i>)	83% (Community Satisfaction Survey)
Increase in number of reported partnerships and level of collaboration	Council continued its collaboration with health agencies and other health stakeholders. In addition, Council also collaborated with the City of Casey, Cardinia Shire Council, the Municipal Association of Victoria and the Victorian Multicultural Commission, supported by the Department of Home Affairs, to deliver the Intercultural Dialogue and Social Cohesion Initiative.
% of Alcohol Harm Prevention and Management Framework actions complete	70%
Increase the number of consultation activities that consider accessibility for program and infrastructure design (Target – Minimum 6/ year)	8
Importance of the appearance of public areas as a responsibility of Council (<i>Community Satisfaction Survey</i>)	91% (Community Satisfaction Survey)
How safe do you feel in public areas of the City of Greater Dandenong? (<i>Community Satisfaction Survey</i>)	82% (Community Satisfaction Survey – Perceptions of safety during the day)
Increase in education and awareness of family violence support options	The annual Walk Against Family Violence provides an opportunity for local agencies to promote services and support along with online resources. The last event was held in November 2025.
Increase number and range of referrals to the community connector program	Over 40 referrals were facilitated in addition to more than 30 self-referrals from community members seeking assistance.

Number of, and attendance at, group MCH Key Age and Stage visits	176 attendees at 4 groups
Importance of disadvantaged support services as a responsibility of Council (<i>Community Satisfaction Survey</i>)	94% (Community Satisfaction Survey)
Advocate and secure service funding to enhance the availability of services	Council received \$76,000 of funding through the Department of Families, Fairness and Housing Community Food Relief Program to strengthen food relief and food security outcomes across the municipality. Council secured this grant in partnership with the Springvale Learning and Activity Centre and The Salvation Army, both key members of the Anti-Poverty Consortium who will deliver support to the community.

1. Build the capacity of the community to lead safe, active and healthy lifestyles through all stages of life

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
1.1 Continue to implement and review the Make Your Move Strategy informed by community engagement activities, data and statistics <i>The Make Your Move program delivered 13 free physical activity programs and events, including six multi-week programs and seven one-day events. More than 1,500 people participated, and more than 150 items of sports equipment were distributed to community members.</i>	Completed 	  
1.2 Develop and implement an updated Positive Ageing Strategy to ensure older people are supported, valued and remain active members of the community <i>This strategy is a multi-year project informed by previous community engagement, a review of achievements under the current plan and ongoing input from the Positive Ageing Advisory Committee. These inputs have shaped the key priorities and directions, with community engagement and final endorsement due in 2026-27.</i>	Continuing 	  
1.3 Commence development of an integrated Children, Youth and Families Strategy <i>This is a multi-year action. Council commenced development of the new Integrated Children, Youth and Families Strategy, and the project remains on track with endorsement due in 2026-27.</i>	Continuing 	  
1.4 Develop and implement a Community Safety Action Plan <i>The Community Safety Strategy has been developed through extensive engagement and consultation and is now in final revision. Remaining community consultation and final endorsement are due in 2026-27.</i>	Continuing 	  
1.5 Review and navigate Council's role in Aged and Disability Services in response to the National Aged Care Reforms <i>Officers continued to monitor reform updates relating to the new Aged Care Act and implemented compliance actions as required for Council.</i>	Completed 	

2. Foster greater collaboration and partnerships with local agencies to address key health and wellbeing needs in the community

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
2.1 Implement an outcomes measurement framework to improve the outcomes and impact of the Community Grants Program <i>The successful trial and integration of SmartyGrants Analytics significantly improved data capability, streamlined reporting, increased visibility and provided accessible dashboards to support evidence-based decision-making. Preparation of the 2024–25 Impact Report, the first of its kind among local governments, was a key milestone in capturing and communicating program outcomes.</i>	Completed 	●
2.2 Proactively build and maintain partnerships with existing and potential local stakeholders and networks to improve community wellbeing <i>Council collaborated successfully with the Department of Health, Monash Health, Prevention United, the South East Public Health Unit (SEPHU), enliven, Women's Health in the South East (WHISE), and other health stakeholders within the local prevention system to improve the strategic planning of local health and wellbeing priorities. This included strategic health priority planning, as well as collaboration on local health priorities initiatives, including HPV Vaccination, Keeping Kids Safe Preventing Sexual Harm, Tobacco, Vaping and Smoking and Bowel Cancer. Council also promoted the uptake of local residents to participate in the Victorian Multicultural Health Survey.</i>	Completed 	◆

3. Deliver and support initiatives that raise community awareness of gambling, harmful alcohol, tobacco/vaping and other drugs use

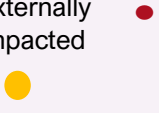
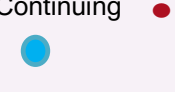
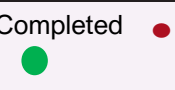
Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
3.1 Implement the Alcohol Harm Prevention and Management Framework and Action Plan <i>The Alcohol and Other Drug Harm Prevention Framework is a multi-year project nearing completion. Council endorsement will be sought following endorsement of the Community Safety Strategy in 2026-27.</i>	Continuing 	■ ● ◆

4. Strengthen our commitment to the equitable participation and inclusion of people with a disability and their carers within our community

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
4.1 Develop and implement Council's new Disability Action Plan <i>The new plan is a multi-year project developed through significant input from the community and the Disability Advisory Committee, with consideration of State and Federal reforms, the NDIS and local issues. Council approved the draft Plan for consultation in June, with final endorsement due in 2026-27.</i>	Continuing 	■ ● ◆

5. Create and maintain safe, inclusive and well-designed public spaces and streetscapes that encourage community participation and expression

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
5.1 Renew and upgrade streetscapes and open space areas as part of Council's annual Capital Works Program <i>The renewal projects to be delivered in the current financial year have been completed. Key highlights included upgrades to Palm Court as well as improvements for pedestrians around the Dandenong Market on Clow Street and Cleeland Street.</i>	Completed 	●
5.2 Implement the Road Safety Infrastructure Upgrade Program <i>Pedestrian safety improvements around the Dandenong Market and consultation on Bryants Road are complete. Several other designs are underway.</i>	Completed 	●
5.3 Implement the Springvale Pedestrian Wayfinding S1 <i>Springvale Pedestrian Wayfinding is complete. An audit of the wayfinding network confirmed that while signage content is outdated, existing structures remained in good condition. Updated maps and directional information have been installed using the current infrastructure. New signage elements have been introduced, including one new plinth installed alongside a creative wayfinding treatment helping to draw people from the Springvale station to Buckingham Avenue through murals, motifs and lights.</i>	Completed 	●

5.4 Seek State and Federal Government Grant funding for Road Safety and Active Transport Infrastructure (such as Blackspot funding) <i>\$16,000 was obtained for community road safety education. \$496,000 was obtained for road safety infrastructure on Kingsclere Ave along with \$2m for road safety infrastructure across McCrae Street, Chapel Road and Bryants Road.</i>	Completed 
5.5 Maintain an effective Closed Circuit Television (CCTV) network to deter crime and anti-social behaviour and promote access to public spaces <i>This is a multi-year action. Phase 2 of Council's public CCTV renewal is underway. Detailed infrastructure auditing and design are complete, and the project is moving into procurement. On-site delivery is funded to occur in 2026-27.</i>	Externally impacted 
5.6 Plan and deliver an annual forum on Crime Prevention and Safety <i>The Youth Crime Forum and Neighbourhood Policing Forum were delivered in March 2026, providing opportunities for information sharing, collaboration and coordinated responses to local safety concerns. Council and Victoria Police collaborated in planning and delivery, captured key issues and opportunities, and helped inform ongoing partnership work and future community safety initiatives.</i>	Completed 
5.7 Review and amend Council's Local Laws to improve relevance and effectiveness to manage community safety and public amenity issues <i>This is a multi-year project. A project brief is underway and a community engagement plan has been developed.</i>	Continuing 
5.8 Develop and implement the Domestic Animal Management Plan 2025–29 <i>The Domestic Animal Management Plan was endorsed and adopted by Council in March 2026.</i>	Completed 
5.9 Improve the strategic direction of Council's community facilities and hubs <i>The new Community Facilities Access and Use Policy and Catering Policy have been endorsed providing stronger strategic direction for Council's community facilities and hubs.</i>	Completed 

6. Connect and support the community through education and promotion, working with local partners to address and prevent family violence

Actions	Status	Council's Role Advocate Deliver Partner Regulate
6.1 Promote local services and support the implementation of initiatives to address gender equity and prevent family violence within the municipality <i>Initiatives to improve gender equity and prevent family violence were advanced through community awareness campaigns, including the annual Walk Against Family Violence, partnerships with Women's Health in the South East, implementation of the second Gender Equity Action Plan, and Gender Impact Assessments.</i>	Completed 	 

7. Improve access to core services for those experiencing disadvantage and vulnerability in the community to support improved social, physical and mental wellbeing

Actions	Status	Council's Role Advocate Deliver Partner Regulate
7.1 Evaluate and expand the Fee for Service Vaccination Program to increase access to vaccines unavailable through the National Immunisation Program <i>Since expansion of the Fee for Service Vaccination Program in July 2025, 474 people have accessed paid vaccinations not funded through National or State immunisation programs. Meningococcal B was the most frequently purchased vaccine, with 255 doses provided.</i>	Completed 	
7.2 Review and evaluate the Maternal and Child Health Key Ages and Stages group visits that support increased engagement for late-stage visits <i>Additional Saturday Key Ages and Stages sessions were scheduled throughout the year, with a focus on appointments for children aged 12 months to three and a half years. This supports increased engagement for later-stage visits.</i>	Completed 	
7.2 Continue to implement the Fair Access Policy <i>Council incorporated the State Government Fair Access Policy into key seasonal allocations of sports grounds and facilities. Sporting clubs are assessed against the policy and must provide information on how they are improving access and participation opportunities for women and girls.</i>	Completed 	  

7.4 Continue to deliver the Community Connector Program to provide targeted support and connections to local services particularly for those from migrant and refugee backgrounds	Completed	  
<i>The Community Connector Program continued to provide targeted support to newly arrived migrants and refugees, connecting more than 100 households with essential services through advocacy, referrals and practical assistance. Strong partnerships, improved referral pathways and material aid helped strengthen community inclusion, wellbeing and settlement outcomes for vulnerable residents.</i>		

8. Advocate for an increase in services for those experiencing poverty, and homelessness

Actions	Status	Council's Role  Advocate  Deliver  Partner  Regulate
8.1 Undertake advocacy to advance strategies to reduce poverty and improve social equity in Greater Dandenong	Completed	 
<i>Key advocacy outcomes included strengthened collaboration via the Anti-Poverty Consortium, successful grant funding (\$76,000) to deliver food relief and capability programs, and delivery of initiatives such as social supermarkets, community meals and co-designed workshops. Strategic planning identified shared priorities for the Consortium including cost of living relief, mental health pathways and housing responses. Engagement with government stakeholders and the community increased awareness and informed service planning. Overall, the actions enhanced coordinated local responses to rising economic and social pressures throughout the municipality.</i>		

Strategic Objective 2:

A city that respects and celebrates diversity, our history and the arts

Performance Measure	Result
Satisfaction surveys from Council run events	97%
Increase community satisfaction with arts and cultural activities	93%
Increase attendance to programs in libraries and outreach visits	-0.45% A total of 8,376 attendees participated across 597 library program sessions, including in-house programs, outreach activities and the Family Literacy Project. This represents a slight decrease of 0.45% in attendance compared to the same period last year, primarily due to two days of library closures associated with Protected Industrial Action, resulting in the cancellation of several scheduled programs.
My community is welcoming and accepting of people from diverse cultures and backgrounds (Community Satisfaction Survey)	83% (Community Satisfaction Survey)
Percentage of the Reconciliation Action Plan actions on track (100% target)	Council's Third Innovate RAP Plan was officially endorsed by Reconciliation Australia in May 2026. The plan and its implementation commence from July 2026.
Importance of community and cultural activities as a responsibility of Council (Community Satisfaction Survey)	88% (Community Satisfaction Survey)
Increase visitation to cultural and community hubs	9% increase in visitation to cultural venues
Occupancy rate of cultural and community hubs	The utilisation rate during the core operating period when community demand is highest (9.00 am to 5.00 pm), was 66.12%. The overall utilisation rate of 13.91% is based on all available hire hours, including extended operating hours (7 am to 12am) when demand is typically lower.
Library visits per population	4.96 (836,990 total visits)

1. Deliver and attract high-quality events, programs and initiatives that position the city as an arts and cultural destination

Actions	Status	Council's Role Advocate Deliver Partner Regulate
1.1 Develop more strategic partnership and sponsorship opportunities for Council's annual events program <i>Council delivered 10 major festivals, events and programs celebrating the municipality's cultural diversity, including Springvale Snow Fest, the Greater Dandenong Children's Festival, Noble Park Family Fun Day, Deckchair Movies, Walk Against Family Violence, Greater Dandenong Carols, New Year's Eve Fireworks, the Greater Dandenong Australia Day Awards, Keysborough's Big Picnic and Springvale Winter Fest. These events engaged 103,909 people.</i>	Completed 	
1.2 Build the capacity of the community to deliver high quality community events <i>Council supported 374 events across Greater Dandenong, including 304 community-led events and 70 Council-led events. Of these, 337 events were completed and 37 applications were cancelled, postponed or amended during the event permit process.</i>	Completed 	

2. Advocate for and assist People Seeking Asylum and Refugees living in the community

Actions	Status	Council's Role Advocate Deliver Partner Regulate
2.1 Support and advocate for the rights of People Seeking Asylum and Refugees as part of the 'Back Your Neighbour' campaign <i>The Mayoral and Councillor Taskforce advanced its Back Your Neighbour campaign through sustained advocacy focused on fairness, visa certainty and access to essential services. The campaign engaged Federal MPs, strengthened collaboration across Sydney councils and expanded support at the NSW Local Government Conference. The Taskforce continued outreach through newsletters, public events such as the Palm Sunday Walk for Justice and media coverage. Its National General Assembly delegation to Canberra further boosted visibility, engaging councils, community leaders and the Federal Government to strengthen nationwide advocacy for inclusive communities and refugee policy reform.</i>	Completed 	Advocate Deliver

3. Advance the process of Reconciliation and support First Nations people to enable self-determination

Actions	Status	Council's Role Advocate Deliver Partner Regulate
3.1 Develop the new Reconciliation Action Plan and commence implementation <i>Council successfully developed, endorsed and launched its third Innovate Reconciliation Action Plan (RAP) 2026–2028. The plan was shaped through consultation with Bunurong Land Council, the RAP Reference Group and internal stakeholders, ensuring priorities such as cultural safety, truth-telling, community engagement and the integration of cultural values into infrastructure were reflected. Reconciliation Australia ratified the RAP on 5 May 2026, and Council launched it on 27 May during National Reconciliation Week. This demonstrated strong community and stakeholder engagement and established a clear framework for implementation.</i>	Completed 	 
3.2 Work with Bunurong Land Council and the wider local Aboriginal community to advance Reconciliation <i>Council continued to work with Bunurong Land Council and the broader Aboriginal community to advance reconciliation through ongoing engagement, community-led NAIDOC Week activities, contributions to key Council projects, support for Caring for Country initiatives, and updates to Council's formal Acknowledgement of Country.</i>	Completed 	

4. Promote arts, culture and heritage to enrich and support the City's growth and development

Actions	Status	Council's Role Advocate Deliver Partner Regulate
4.1 Develop and implement a new strategic plan to guide Arts, Culture and Heritage in the City of Greater Dandenong <i>Research and consultation are underway for the new Creative and Cultural Strategy. Under the current Strategy, Council's cultural venues welcomed 95,000 visits, up 9% on the previous year; supported more than 50 local creatives and organisations; generated more than \$91,000 for the local economy through exhibitions; launched the Creative Access Program; secured \$28,400 in grants and sponsorships; and received sector recognition for HOME 25.</i>	Continuing 	

4.2 Review the Library Strategy 2022–26 and develop an updated strategic plan to guide library services <i>This is a multi-year action. The Library Strategy review has commenced, with contractors engaged, foundational research completed, and a consultation and communications plan in place to support the next phase of stakeholder engagement.</i>	Continuing 	
4.3 Review and implement the strategic and operational plan for the Dandenong New Art redevelopment <i>The future direction of the gallery and alignment with contemporary gallery standards and Council priorities was refined. Design documentation, floor plans and technical assessments were progressed to support construction readiness, and a two-stage procurement process for design and construction commenced. The project is due for contract award in early 2026-27.</i>	Externally impacted 	
4.4 Undertake a planning scheme amendment to update/correct the existing sites contained within the Heritage Overlay <i>The Heritage Overlay Review Planning Scheme Amendment completed the public exhibition process in the first half of 2025. The submissions received during the exhibition process have been resolved and a report to the 20 July 2026 Council meeting will recommend the adoption of the planning scheme amendment and its referral to the Minister for Planning for approval.</i>	Completed 	

5. Improve access and use of Council's arts, cultural and community facilities to support improved community connection, participation and lifelong learning

Actions	Status	Council's Role
		 Advocate  Deliver  Partner  Regulate
5.1 Develop and implement the Community Hubs Framework to guide the planning, delivery and activation of the Springvale and Keysborough Community Hubs <i>The Community Hubs Framework has been developed and is scheduled for Council endorsement in August 2026.</i>	Continuing 	
5.2 Continue to maximise the use and performance of Council's community facilities <i>All Council facilities are now available to book through Bookable, supported by improved facility information and an enhanced booking process, including deposit payments and payment plans. Venue hire information sheets and 3D virtual tours have also been completed.</i>	Completed 	

5.3 Continue aligning the Community Grants Program with Council Plan priorities and evolving community needs <i>The Community Grants Program continued to align with Council Plan priorities through strengthened processes, targeted engagement and responsive program delivery. Updates to the Medium Grants Program guidelines improved accessibility and increased applications in priority areas such as climate change, while consultation with Neighbourhood Houses and Community Centres supported endorsement of the NHCC Framework.</i>	Completed
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Strategic Objective 3:

A city of accessible, vibrant, centres and places

Performance Measure	Result
Satisfaction and engagement levels for public realm upgrade and usage	Placemaking projects across each of the activity centres - particularly around activation - have increased community satisfaction, improved perceptions of safety and attractiveness, and generated higher visitation, longer dwell times, and increased footfall.
Maintenance and appearance of public areas (<i>Community Satisfaction Survey</i>)	79% (Community Satisfaction Survey)
Review completed of all cultural and community hubs, with a collective Capital Improvement Plan identified	The initial stage of building and equipment audits has been completed. Next stages planned will include a more thorough review of facilities.
% of time aquatic and recreational facilities operational during opening hours	99% - South East Leisure retained opening hours with minimal closures throughout the year. There were two occasions where there were facility closures for a matter of hours due to water supply issues.
Value for money in services and infrastructure (<i>Community Satisfaction Survey</i>)	72% (Community Satisfaction Survey)
Number of affordable or social dwellings delivered	Four suitable Council sites were identified through the draft Housing Strategy, and engagement commenced with Community Housing Providers to assess site viability.
Dwell time within key public spaces	Over 2,000 people attended the Dandy Vibes activation programs which ran in December 2025 and again from February to June 2026.
Place score data to understand community satisfaction and quality of public spaces	Surveying through the Dandy Vibes activation program and Play in the Plaza shows positive community sentiments through programs that improved perceptions of safety and local vibrancy. The survey results demonstrated stronger place attachment and increased community use of public spaces.
Maintain sealed local roads to meet condition standards, supporting improved access, connectivity and safety	100%

1. Provide quality community facilities and amenity improvements that meet the current and future needs of our city

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
1.1 Develop and implement the facility management and operating model for Dandenong Wellbeing Centre <i>Consultants completed the operational and financial modelling, including updated 10-year operational financial projections for the Dandenong Wellbeing Centre (now called Oasis Wellbeing and Aquatics). These projections will be used to work with South East Leisure, Councillors and Council officers to confirm the required performance targets.</i>	Completed 	
1.2 Explore partnerships to maximise the sustained performance and efficiency of Council's animal pound service <i>Council is continuing to investigate options for a shared animal pound facility with neighboring Councils in the south east to ensure best value for money is achieved in providing this service.</i>	Completed 	 
1.3 Renew and upgrade community facilities as part of Council's annual Capital Works Program <i>Delivery of the capital works program for community facility renewal is complete. Finalised projects include; Springvale Reserve Pavilion Social room bathroom as well as completion of the Keysborough Community Hub.</i>	Completed 	

2. Increase quality, affordable and social housing options with short-term and long-term options to improve supply and provide support to those on low incomes

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
2.1 Develop a new Housing Strategy <i>The development of a revised Housing Strategy inclusive of a draft action plan commenced in mid 2025. Councillors have been briefed three times on the proposed actions and have provided in-principle support for those actions. The draft strategy has been finalised for community consultation in mid 2026. This consultation is currently on hold due to a requirement for the strategy to respond to State Government housing data, which is yet to be received.</i>	Externally impacted 	 

2.2 Undertake advocacy to develop an innovative and sustainable housing initiative on Council-owned land <i>Council progressed investigations into developing an innovative and sustainable social and affordable housing initiative on Council-owned land. Four suitable Council sites were identified through the draft Housing Strategy, and engagement commenced with Community Housing Providers to assess site viability. Advocacy positions were developed; however, significant State Government amendments to the Planning and Environment Act required these positions to be reviewed and refined. Council also strengthened advocacy through the submission of three housing-related Notices of Motion to the Municipal Association of Victoria. Direct advocacy regarding the identified sites was deferred pending formal adoption of Council's Housing Strategy in 2026–27.</i>	Externally Impacted  
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3. Improve liveability and civic pride through placemaking initiatives that attract and retain businesses, residents and visitors

3.1 Actions	Status	Council's Role  Advocate  Deliver  Partner  Regulate
3.2 Undertake placemaking initiatives across activity centres to enhance place experience and improve sense of pride and belonging <i>A range of activations have been delivered across Dandenong, Springvale and Noble Park activity centres including:</i> <i>• Hodge Podge Art Lab in Noble Park</i> <i>• Muderra Way launch and pillar murals, including signage and plaque</i> <i>• Springvale pedestrian wayfinding, including creative wayfinding (mural/motifs and light)</i> <i>• Christmas decorations</i> <i>• Dandy Vibes activation program</i> <i>• Play in the Plaza</i>	Completed 	

4. Plan for and support an accessible and active transport network which optimises connectivity and accelerates growth

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
4.1 Provide strategic transport advice to major development projects and infrastructure projects <i>Over 400 referrals completed.</i>	Completed 	
4.2 Administer heavy vehicle permitting processes in a proactive manner to enable uptake and realisation of advances in commercial vehicle capabilities <i>Whilst Greater Dandenong remains one of the busiest Councils for heavy vehicle movements response rates continue to exceed service levels with over 98% of processes responded to within two business days.</i>	Completed 	
4.3 Advocate for key strategic transport network upgrades to accelerate growth <i>Major road network upgrades including the Djerring Trail Extension, Dandenong Station Upgrade, Dandenong Bypass Extension and Westall Road Extension were included within Council, Greater South East Melbourne (GSEM) and Eastern Transport Coalition advocacy platforms.</i>	Completed 	
4.4 Manage and implement renewal programs to ensure renewal projects meet modern capacity and functionality standards <i>Complex designs have been undertaken to enable the effective roll out of future renewal projects. Condition data has been built into renewal programs for future years for all civil assets.</i>	Completed 	
4.5 Implement the Active Transport Infrastructure Program <i>The Djerring Trail remains Councils highest Active Transport Infrastructure advocacy item and has been included in Councils advocacy packages. The execution of an agreement with the Level Crossing Removal Projects saw significant funding provided for Council to deliver paths on Fowler Road (delivered in Q2) and South Gippsland Highway (delivery underway). A new path under the rail line at Webster Street has recently been completed.</i>	Continuing 	

Strategic Objective 4:

A green city committed to a sustainable future

Performance Measure	Result
Canopy coverage across the municipality increased to 15% by 2028	14.6%
Number of trees planted each year less number of trees removed	421 (Number of trees removed for financial year = 1,440. Number of trees planted for financial year = 1,861)
No. of Gross Pollutant Traps installed	0
Number of existing open space areas improved (Target – 5)	5
Number of public EV charging stations	36
% of Council staff using green travel options (staff travel surveys)	In 2023, 13% of staff travelled using a mode other than driving a private vehicle
Continued reduction in Council's CO ₂ emissions	82%
Decrease on-road transport emissions	No updated data at this time. 2023-24 data remains the latest with 512,000 tCO ₂ e (declining each year). Freight emissions are a higher proportion in CGD than any other municipality in Victoria.
Number of engagements with local business and industry to enhance resilience to climate change and transition to net zero	2

1. Enhance our tree canopy cover and urban forests and promote participation in protecting biodiversity values

Actions	Status	Council's Role Advocate Deliver Partner Regulate
1.1 Undertake a bi-annual canopy coverage audit and develop a strategic public tree planting program <i>The audit results, adopted at the Council Meeting held on 16 March 2026, show continued progress towards Council's target of 15 percent canopy cover for the municipality by 2028. Since the previous audit in 2023, canopy cover across the municipality increased by 0.5 percent to 14.6 percent. Canopy cover has also increased in most suburbs and major activity centres compared to the previous audit.</i>	Completed 	
1.2 Implement the Greening Our City: Urban Tree Strategy <i>A new Tree Maintenance Services Contract was successfully procured and commenced, supporting delivery of reactive and cyclic tree maintenance programs. 5,636 reactive tree pruning requests were completed and the cyclic pruning program remained on track, including delivery of electric line clearance requirements. Tree planting continued across priority streets and reserves, with 1,861 trees planted to increase canopy cover, improve amenity and support climate resilience. Initial development of the Urban Forest Implementation Plan commenced, along with planning for future planting programs to ensure species diversity, climate resilience and alignment with the city's canopy cover objectives.</i>	Completed 	
1.3 Deliver the Geo Tree Scan Project to quantify tree canopy cover for the municipality and monitor tree removals <i>Tree canopy mapping has been completed. Future requirements for this project will be assessed to inform planning for 2026-27.</i>	Completed 	
1.4 Implement the Biodiversity Action Plan, bushland maintenance and education programs <i>Implementation of the Biodiversity Action Plan progressed strongly throughout the year through ongoing bushland management, habitat enhancement and community education programs. More than 30,800 indigenous seedlings were planted and 7,358 seedlings and trees distributed through planting and giveaway programs. Environmental engagement initiatives reached over 3,000 participants through programs including Nature Play, One Tree Per Child, National Tree Day and the Discover Dandenong Creek Festival. Significant progress was also made in establishing baseline ecological condition and asset data across bushland reserves, providing a stronger evidence base to guide future works programs and biodiversity outcomes.</i>	Completed 	

2. Manage stormwater and protect waterways alongside partners to improve water quality and reduce threats to public and environmental health

Actions	Status	Council's Role Advocate Deliver Partner Regulate
2.1 Implement the new Gross Pollutant Trap Centre Kirkham Road <i>The design for a Gross Pollutant Trap near Centre Kirkham Road has been completed. A review of priority water quality improvement projects (including the Centre Kirkham Road Gross Pollutant Trap) will be undertaken following release of updated flood modelling data undertaken in partnership with Melbourne Water. This is anticipated in late 2026. Following this review, the highest priority water quality improvement projects will be scoped to align with future grant or Council budget opportunities.</i>	Completed 	

3. Increase the quantity and quality of diverse and accessible open spaces across the city

Actions	Status	Council's Role Advocate Deliver Partner Regulate
3.1 Develop a new Playground Strategy and implement the Open Space Strategy via CIP funding <i>Work is continuing on the development of this plan and completion is expected in 2026-27.</i>	Continuing 	
3.2 Deliver passive and recreational open spaces through Council's annual Capital Works Program <i>The passive and open space projects scheduled for this year are now complete. Key highlights include new cricket nets at Greaves Reserve, field lighting upgrade at WJ Turner Reserve and the replacement of old synthetic cricket wickets at Fotheringham Reserve and Warner Reserve.</i>	Completed 	

4. Transition to a resilient, net zero carbon emission city prepared for the social, environmental and health impacts of climate change

Actions	Status	Council's Role Advocate Deliver Partner Regulate
4.1 Implement the Electric Vehicle (EV) Transition Plan <i>The Electric Vehicle (EV) Transition Plan is now fully embedded within Council's fleet procurement processes. Where operationally suitable, electric vehicles are prioritised as part of the fleet replacement program. Council has procured 7 electric vehicles (EVs), 2 plug-in hybrid electric vehicles (PHEVs), 10 hybrid vehicles, 4 electric trucks, and 2 electric vans, further advancing the transition to a lower-emissions fleet. Supporting infrastructure has also continued to expand, with additional EV charging stations installed across Council sites.</i>	Completed 	
4.3 Prepare an updated Fleet Decarbonisation Analysis <i>Significant progress has been made on the development of Council's Fleet Decarbonisation Plan. The engaged consultant has completed a detailed analysis of the existing fleet, vehicle replacement pathways, and operational requirements to support the transition to a lower-emissions fleet. The final phase of the project focuses on assessing electrical infrastructure capacity and identifying the upgrades required across Council sites to enable future fleet electrification. The completed plan will provide a strategic roadmap for fleet decarbonisation, including vehicle transition priorities, infrastructure requirements, implementation timeframes, and investment planning.</i>	Continuing 	
4.3 Implement the Gas and Fleet Transition Plans and implement sustainability strategies <i>Opportunities to replace and upgrade operational assets to electric or low emission options continue to be investigated and actioned where possible. Work continues to better understand the cost-benefits of transitioning to net zero emissions, giving a more detailed picture of Council's fleet and building emissions.</i>	Completed 	 

5. Support local business and industry to enhance resilience to climate change and accelerate transition to a net zero economy

Actions	Status	Council's Role Advocate Deliver Partner Regulate
5.1 Advocate for and support the business sector in reducing emissions through electrification, energy efficient upgrades, circular economy and other methods <i>Identified opportunities, including open grant funding through the State and Commonwealth Government are shared and promoted through the Our Bright Green Future newsletter to support the business sector.</i>	Completed 	

6. Provide, promote and advocate for a range of transport options for residents and business, to reduce carbon emissions and build resilience to the impacts of climate change

Actions	Status	Council's Role Advocate Deliver Partner Regulate
6.1 Advocate in partnership with regional bodies for public transport improvements and reform (Dandenong Station upgrade/ bus service review etc.) <i>Increased services on the 802 and 804 bus routes were announced in the State Budget. Transport projects were included in advocacy platforms for GSEM, Eastern Transport Coalition and Council.</i>	Completed 	
6.2 Advocate for key strategic transport network upgrades to improve transport options (Djerring Trail etc.) <i>Cycling and public transport projects were core to Council, GSEM and Eastern Transport Coalition advocacy platforms, including the Dandenong Station rebuild, Djerring Trail Extension and bus service improvements.</i>	Completed 	

Strategic Objective 5:

A city that supports business, entrepreneurship, quality education and employment outcomes

Performance Measure	Result
Increase in Gross Regional Product (\$40.42 billion in 2024)	\$40.42 billion in 2024. Awaiting new data. Data sourced from ABS Census Place of Work Employment and ABS National Input Output Tables and Gross State Product.
Number of collaborative initiatives with the manufacturing sector	15
Number of personal and professional development programs conducted annually	70
Maintain efforts to partner with businesses to support the delivery of initiatives that promote inclusive employment, employment pathways and local skills development	16 engagements have been conducted in relation to employment, employment pathways and local jobs skillset.
Number of programs delivered which enhance skill capability	14

1. Attract investment to ensure the sustainability, viability and growth of Greater Dandenong and its major activity centres to provide employment, housing and liveability outcomes

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
1.1 Develop and implement Investment initiatives highlighting the unique strengths of activity centres and industrial precincts to attract investors and support economic growth <i>Investment attraction initiatives progressed, strengthening Council's capacity to attract and facilitate investment. Key achievements included:</i> • a draft Investment Attraction Framework establishing a consistent organisational-wide approach to managing investment opportunities and major enquiries • commencement of a dedicated investment attraction website to promote opportunities • activity centre business audits to provide valuable market intelligence on business activity, opportunities and competitive strengths. • expanded outreach with developers, commercial real estate professionals and industry networks, supporting key housing and mixed-use developments to progress.	Completed 	●
1.2 Deliver the Business Permit Support Service, advocate to reduce regulatory barriers and address challenges identified through the Business Engagement Program that impede business growth <i>The Business Permit Support Service (BPSS) received 699 enquiries, slightly down from 721 in 2024-25). The new chatbot 'Sam' is now live on Council's website to answer questions relating to new businesses. This is expected to enable customers to find information when in the research phase of their business journey.</i>	Completed 	■ ●

2. Partner with the manufacturing sector within the city to secure the economy and maintain future employment opportunities

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
2.1 Partner with local manufacturers and industry organisations through the Business Engagement Program to strengthen the economy and enhance future employment opportunities <i>Over 29 business site visits were made to manufacturing businesses and 50 South East Business Network Sessions and events were held across Council's networks including Future of Manufacturing, Women in Business, Manufacturing Xcellence, Industry breakfast and a new network called Modern Technology for the manufacturing sector. The annual Career and Support Expo in partnership with Workforce Australia was held in March. This event saw over 600 people attend, over a 50 per cent increase in attendance from the previous year's event.</i>	Completed 	◆

3. Support engagement in learning, skill development and employment pathways to improve social, economic and environmental outcomes

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
3.1 Develop and implement the Economy and Place Strategy <i>The Economy and Place Strategy progressed with a focus on research, stakeholder engagement, evidence gathering and strategic development. Key activities included analysis of local economic conditions, engagement with internal and external stakeholders, and completion of activity centre business audits to better understand needs, opportunities and challenges across the municipality. Feedback gathered during consultation, together with audit findings and internal review, have informed ongoing refinement of the draft and strengthened its evidence base. The draft Strategy is expected to be presented for adoption in late 2026.</i>	Continuing 	■ ● ◆

4. Continue the focus on collaborative business partnerships, supporting work readiness and promoting local jobs for local people

Actions	Status	Council's Role Advocate Deliver Partner Regulate
4.1 Develop partnerships with local education providers, industry organisations and business associations <i>Council continued to build and strengthen relationships which were instrumental in the launch of the Dandenong Pathway to Employment Hub on 2 July, following 12 months of collaboration with employment and education providers. Engagement with the Dandenong Jobs and Skills Network continued and regular meetings were held with Chisholm Institute and Federation University. Partnerships with SEMMA, the Greater Dandenong Chamber of Commerce, Melbourne Innovation Centre, NEAMI and WorkSafe Victoria supported workforce development, business growth and employment outcomes.</i>	Completed 	
4.2 Collaborate with local job providers and community organisations to pursue employment pathways for our local community <i>The Dandenong Pathway to Employment Hub was a major focus this year, culminating in its opening on 2 July 2026. Significant work was undertaken across stakeholder engagement, business planning, fit-out, marketing and staff recruitment. The Work Local Greater Dandenong Jobs Portal was also updated to support local employment opportunities and the Hub. Council continued collaborating with Workforce Australia, the Jobs and Skills Network, Transcend, Melbourne Innovation Centre and NEAMI to create employment and self-employment pathways. Workshops covered business planning, digital capability and online marketing, while the Women in Business Network continued supporting women through business development and networking opportunities.</i>	Completed 	

5. Continue to facilitate active participation of young people in the community to enhance leadership and personal development opportunities

Actions	Status	Council's Role Advocate Deliver Partner Regulate
5.1 Undertake skill development initiatives to enhance future employment opportunities <i>Council delivered 33 skill-development activities through programs including Amplify, the Holiday Activities Committee, the Youth Leadership Collective, Moving Forward, careers expos, mock interviews, networking opportunities, the SELLEN Try a Trade Expo and the IMPACT Health Care Pathways Program. These initiatives built leadership, volunteering, event-planning, sustainability and career-readiness skills, and generated 7,080 contacts.</i>	Completed 	

Strategic Objective 6:

A Council that demonstrates leadership, responsible use of public resources and a commitment to investing in the community

Performance Measure	Result
Satisfaction with the opportunity to have your say on key issues affecting the community (<i>Community Satisfaction Survey</i>)	76% (Community Satisfaction Survey)
% of identified child safe actions completed	100%
Positive adjusted underlying result – Target >0%	To be confirmed - this result will be available once the end of year financial statements are finalised.
Maintain a high completion rate of the annual renewal program	The Road Renewal Program achieved 95% delivery by year-end, with the remaining works associated with the multi-year Pillars Road Reconstruction Project, which is currently under construction. In addition, all assigned and scoped renewal programs, including the Car Park Renewal Program, Complex Footpath Renewal Program, and Proactive Drainage Renewal Program, were fully delivered, meeting planned objectives and service outcomes.
Increase in number of visitors to Council's website	Council's website recorded 2,043,937 visits during 2025-26.
Rate of First Contact Resolution through our call centre (% and increase year on year)	65%
How easy was it to deal with Council (<i>Community Satisfaction Survey</i>)	85% (Community Satisfaction Survey)
Overall satisfaction with the customer service experience (<i>Community Satisfaction Survey</i>)	85% (Community Satisfaction Survey)
Decrease in time taken to issue business permits	Business permit applications were assessed as per legislated timeframes. Process improvements have resulted in earlier feedback to customers regarding next steps.
Increase in the use of Snap Send Solve	Council received 18,383 Snap Send Solve reports in 2025-26, compared with 17,757 in 2024-25, an increase of 3.5%.

1. Capture the diverse voices of our community through respectful and inclusive engagement opportunities to inform Council decision making

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
1.1 Run authentic, accessible community consultations for our community to influence programs and projects <i>Council refreshed its Community Engagement Policy, improved accessibility and translation features on the Have Your Say platform, and established a cross-Council engagement champions group to support culturally responsive consultation., Council delivered 43 engagement projects, recorded 3,893 in-person and online contributions, hosted 68 community pop-ups and drop-ins, attracted 16,264 visits to the Have Your Say website, and welcomed 161 new community members to the platform.</i>	Completed 	●

2. Recognise the rights of children and young people and ensure their voices are valued, respected and celebrated

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
2.1 Increase awareness of child safety and strengthen initiatives across all Council operations <i>Council continued to strengthen child safety through increased visibility on its website, development of awareness posters for Council facilities, and Child Safety Leadership Training for People Leaders. A comprehensive program of risk assessments and ongoing reviews of policies and procedures help ensure child safety remains embedded across all Council operations.</i>	Completed 	●

3. Manage Council's resources effectively and efficiently to ensure financial and service sustainability

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
3.1 Implement the Service Review Framework <i>This framework forms part of a broader program of work focused on Strategic Service Planning, which aims to strengthen how Council plans, delivers, and reviews its services in a more integrated and holistic way. Key foundational work has been completed including a review of Council's existing Service Catalogue, and the development of Strategic Service Planning Principles and prioritisation criteria to guide future service reviews. These components have informed the preparation of Strategic Service Planning Guidelines which will be finalised in 2026-27 along with the development of service profiles and a forward service review program.</i>	Continuing 	

4. Renew and maintain infrastructure and facilities that are sustainable, fit for purpose and based on condition and community need

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
4.1 Maintain, renew and upgrade buildings and infrastructure as part of Council's annual Capital Works Program <i>Council's annual Capital Works Program is complete. Notable projects completed include; Fire services (Emergency Management Information System) and Bird Proofing at Dandenong Market, and Gas removal at 39 Clow Street as part of the heating, ventilation, and air conditioning upgrade.</i>	Completed 	
4.2 Implement the Asset Plan 2025–35 <i>The Asset Plan has informed the development and finalisation of the 2026-27 Capital Improvement Program, adopted on 15 June as part of the Annual Budget. Six Asset Management Plans have reached draft stage including Arts and Cultural Heritage, Community Care, Community Safety, Community Wellbeing, Parking, and Planning. In addition, a further 13 Asset Management Plans have commenced. Asset condition audits have been completed for key asset classes, including Buildings and Footpaths and Cycle Paths, providing critical data to support ongoing asset planning and investment decisions.</i>	Completed 	

5. Increase awareness of the services and supports available to our community and provide accurate and timely information

Actions	Status	Council's Role Advocate Deliver Partner Regulate
5.1 Promote our services in a human-centric way <i>Council services were promoted through a range of digital, print and community communication channels, with a continued focus on plain English, accessible visual communication and expanded language translation options. This ongoing work is making Council information more accessible, inclusive and customer-centred for our diverse community.</i>	Completed 	

6. Improve the customer experience by making it easy for the community to engage with Council

Actions	Status	Council's Role Advocate Deliver Partner Regulate
6.1 Increase First Contact Resolution through our call centre <i>First Contact Resolution was improved through process improvements, enhanced staff capability, quality assurance activities and self-service enhancements. Throughout the year, the team focused on reducing avoidable transfers and repeat contact by expanding the range of enquiries that could be resolved at first contact, improving knowledge resources and customer information, and identifying service improvement opportunities through ongoing quality assurance reviews</i>	Completed 	

7. Invest in smarter technologies to create a digitally enabled future that meets community needs, enhances services, and improves resource management

Actions	Status	Council's Role ■ Advocate ● Deliver ◆ Partner ▲ Regulate
7.1 Introduce pay by app parking payment technology as per the Parking Precinct Action Plans <i>The implementation of new technology is complete making Greater Dandenong Victoria's first multi app environment and an Australian first with three providers available for residents and visitors to use.</i>	Completed 	
7.2 Introduce AI technology to business processes <i>Council established a strong foundation for AI adoption through the introduction of governance frameworks, a dedicated Copilot training program and increased staff access to AI tools. Usage grew steadily throughout the year, supported by increasing staff confidence and engagement. Greater Dandenong achieved an AI capability score of 70 in the inaugural Victorian Local Government AI Benchmarking Survey, above the sector average of 67. Staff reported regular AI use, perceived time savings and improved efficiency in routine tasks. The development of Council's AI bot project saw progress towards applied AI use cases. Future priorities include governance maturity, policy review and measuring longer-term organisational benefits from AI.</i>	Completed 	
7.2 Review Snap Send Solve to determine future opportunities to increase usage <i>Snap Send Solve continues to be a core channel for customers to interact with Council. Council received 18,383 Snap Send Solve reports in 2025-26, compared with 17,757 in 2024-25, an increase of 3.5%.</i>	Completed 	



4.2.2 Draft Positive Ageing Strategy - Endorsement for Consultation

Responsible Officer: Executive Director Community Strengthening
Attachments: 1. Draft Positive Ageing Strategy 2026-2030 [4.2.2.1 - 25 pages]

Officer Recommendation

That Council:

1. **NOTES** that the **Draft Positive Ageing Strategy 2026-2030 (per Attachment 1)** builds on Council's previous two **Positive Ageing Strategies** and has been informed by consultation with the community and the **Positive Ageing Advisory Committee**; and
2. **ENDORSES** that the **Draft Positive Ageing Strategy 2026-2030** be released for the purposes of community consultation from **18 August to 15 September 2026**.

Executive Summary

1. The Draft Positive Ageing Strategy has been developed with input from the community and the Positive Ageing Advisory Committee.
2. It is proposed that the draft Plan be endorsement for public consultation to commence on 18 August to 15 September 2026.
3. Feedback from Councillors and the community will be considered and, where appropriate, reflected in the final Strategy for Council consideration in November 2026.

Background

4. Positive Ageing Strategies outline how councils support older people to live well, stay independent, and remain connected to their community. Strategies do this by improving access to safe spaces, transport, inclusion and social opportunities, as well as clear information about health and support services.
5. This draft strategy replaces the 2017–2025 Positive Ageing Strategy and continues Council's commitment to older people by promoting social connection, improving accessibility, and providing information.
6. The draft Strategy has been developed through extensive consultation with older people, service providers, community networks and the broader community, using a range of engagement methods, with ongoing and significant input from the Positive Ageing Advisory Committee. It also draws on feedback from earlier consultations, including the Council Plan deliberative engagement process and the 2023 Aged and Disability Services Review, to help identify priorities and shape the final strategy.
7. Subject to Council approval, it is proposed that community consultation will occur from 18 August to 15 September 2026.
8. Feedback received through public consultation will be reviewed and, where appropriate, incorporated into the final Strategy for Council consideration at the 16 November 2026 Council meeting.



Key Issues and Discussion

9. The Positive Ageing Strategy is a Tier Four plan within Council's Integrated Planning Framework.
10. The Strategy supports Greater Dandenong City Council's Community Vision 2040 by outlining how Council will enhance wellbeing, inclusion and participation for older people. In doing so, it promotes a community that is welcoming, healthy and age friendly for everyone.
11. The draft Strategy is built around four key themes:
 - a. **Social Connections and Participation**
Older people are connected, valued and actively participating in community life;
 - b. **Transport and Access**
Older people can access services, activities and community spaces safely and independently;
 - c. **Safety, Health and Wellbeing**
Older people feel safe, supported and empowered to maintain their health, independence and quality of life; and
 - d. **Information and Communication**
Older people are informed, digitally included and actively engaged in shaping their community.
12. Previous Positive Ageing Strategies at the City of Greater Dandenong have focused on improving the health, wellbeing, independence and social inclusion of older people, responding to key community priorities such as transport, access to services, social connection and communication. These strategies have delivered a wide range of initiatives that support older residents to stay active and connected, and the new strategy will build on this work by continuing to strengthen age friendly environments, expanding opportunities for participation, and responding to emerging needs within the ageing community.
13. This third Positive Ageing Strategy is the next step in Council's ongoing commitment to older people.
14. Government aged care policy and programs may change over the four-year life of the Strategy. The Guiding Principles in the draft Strategy have been developed to ensure Council has a framework to use to review and adjust any actions within the Strategy.
15. Where Council has limited control or influence, the Strategy emphasises its advocacy role in working to achieve improved outcomes.
16. The actions in the draft Strategy will be delivered through existing equivalent full-time resources across Council and within current business and strategic plans. No additional resources are required beyond Council's annually adopted budget.

Governance Compliance

Human Resource Implications (consider Workforce Planning and Service Statements)

17. Once the final plan is endorsed, existing workforce priorities will be reviewed to ensure alignment to the plan deliverables.

Financial/Asset Resource Implications (consider Service Statements, Budget, Long Term Financial Strategy and Asset Plan)

Operating Budget Implications

18. Once the final plan is endorsed, existing operational budgets will be refocussed to ensure the align to the plan deliverables. Any new initiatives will be subject to Councils annual budget process.

**Asset Implications**

19. This report does not affect any existing assets, though all asset development should be underpinned by the principles outlined in the plan and related legislation.

Legal/Risk Implications

20. There are no legal / risk implications relevant to this report.

Environmental Implications

21. There are no environmental implications relevant to this report.

Gender Impact Assessment

22. A Gender impact Assessment will be completed as part of the development of this Draft Strategy.

Community Consultation

Purpose	Seek community feedback to help ensure the draft Positive Ageing Strategy reflects the views and experience of older people, builds on earlier engagement, and confirms practical and supported actions for the next four years.
Engagement period	18 August to 15 September 2026
Level of Influence:	Consult
Engagement Activities:	• Have Your Say survey promoted through Council channels, Council facilities, email lists and community networks • Drop-in sessions at local hub locations for older people, families and carers
Communication reach and engagement numbers:	The consultation is intended to reach broadly across the community. Analysis of engagement will be completed once consultation is finalised.
Summary of feedback:	To be provided once consultation is complete.

Links to Community Vision, Council Plan, Strategy, Notice of Motion

23. This report is consistent with the following principles in the Community Vision 2040:

- Safe and peaceful community.
- Education, training, entrepreneurship and employment opportunities.
- Embrace diversity and multiculturalism.
- Mind, body and spirit.

24. This report is consistent with the following strategic objectives from the Council Plan 2025-29:

- A socially connected, safe and healthy city.
- A city that respects and celebrates diversity, our history and the arts.
- A city of accessible, vibrant centres and places.



Legislative and Policy Obligations

25. This report has considered Council's legislative and policy obligations (where applicable) as outlined in the Report Considerations section detailed in the front of this Agenda. The applicable obligations considered and applied are:

- The Overarching Governance Principles of the *Local Government Act 2020*.
- *Victorian Charter of Human Rights and Responsibilities* 2006.
- Related Council Policies, Strategies or Frameworks.



Draft Positive Ageing Strategy

2026-2030



Acknowledgement of Country

We acknowledge the Bunurong people of the Kulin Nation as the Traditional Custodians of the lands and waters, now known as the City of Greater Dandenong. We honour their enduring connection to Country, their Cultural knowledge, and their sustainable stewardship of these lands and waterways over thousands of generations.

We pay our respects to Elders past and present, recognising their vital role in preserving and protecting the sacred lands and waterways of their Ancestors, their places, Traditional Cultural practises, and stories. We also acknowledge the Bunurong Land Council as the Registered Aboriginal Party, responsible for caring for the Aboriginal Cultural Heritage of this area.

In the spirit of reconciliation, we value the opportunity to learn from and work alongside Bunurong peoples, as Traditional Custodians.





Mayor's Message



DRAFT



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Executive Summary

Greater Dandenong's Positive Ageing Strategy responds to the increasing number of older residents by planning proactively for a community where people can live well as they age. Guided by the World Health Organization's definition of healthy ageing, the strategy recognises that wellbeing extends beyond physical health. It prioritises creating inclusive environments that enable older people to remain active, independent and connected, while supporting meaningful participation and a strong sense of purpose.

Through the 2017-2025 strategy, Council delivered a wide range of initiatives that have expanded social participation, improved access to community transport, strengthened partnerships, and elevated the voices of older people through advisory structures and engagement processes.

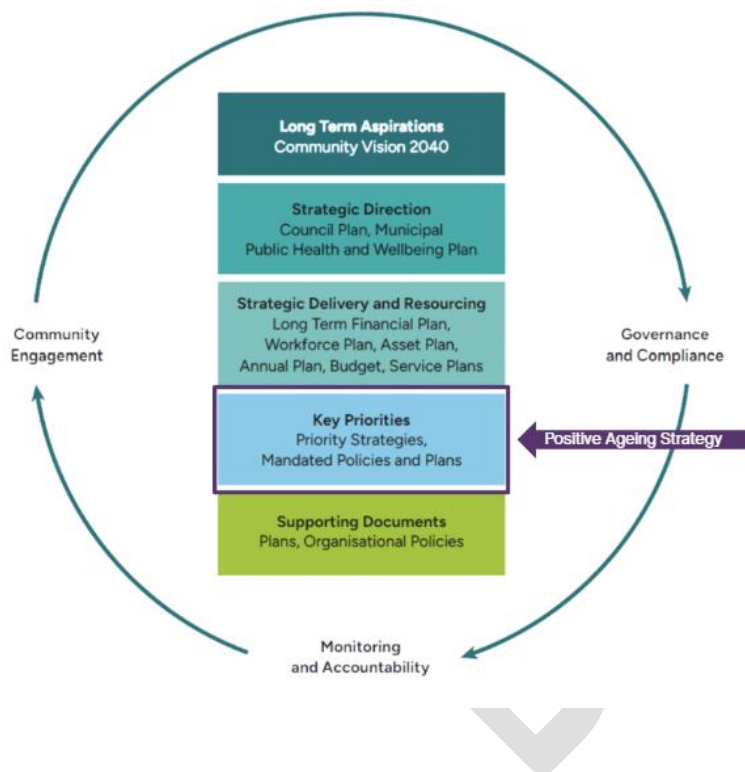
While challenges remain - including increasing loneliness, the diverse and changing needs of the ageing population, and barriers related to transport, accessibility and access to information - there are significant opportunities to build on the strong existing foundation. Strengthening partnerships across sectors, investing in preventative health and wellbeing initiatives, and continuing to foster meaningful social connections will further improve outcomes for older people.

Recognising and valuing the contributions of older people, alongside ensuring services are accessible, inclusive and responsive, will be critical. Together, these efforts will support the development of a more connected and age-friendly Greater Dandenong - where older adults are empowered to participate fully in community life.

Key themes included in this plan:

1	Social Connections and Participation	Older people are connected, valued and actively participating in community life.
2	Transport and Access	Older people can access services, activities and community spaces safely and independently.
3	Safety, Health and Wellbeing	Older people feel safe, supported and empowered to maintain their health, independence and quality of life.
4	Information and Communication	Older people are informed, digitally included and actively engaged in shaping their community.

Integrated Planning Framework



Council's Integrated Planning Framework (IPF) outlines Council's planning in the long, medium, and short term. This planning approach is required by law and helps Council plan well, measure progress, and deliver better outcomes for the community.

The IPF guides the creation of strategies and plans, ensuring their alignment with both strategic and operational priorities.

The Positive Ageing Strategy is a key Council plan that supports Community Vision 2040 by outlining how access, connection and participation for older people will be improved.

It contributes to the Council Plan 2025–2029 by strengthening inclusion, access and wellbeing for older people while supporting broader community outcomes.

Together, these plans improve access to services, strengthen community connections, support health and wellbeing, and promote inclusion so everyone can participate, regardless of age or ability.

The Positive Ageing Strategy further informs internal policies and processes, helping staff embed these priorities in everyday work and improve outcomes for older people.

Background

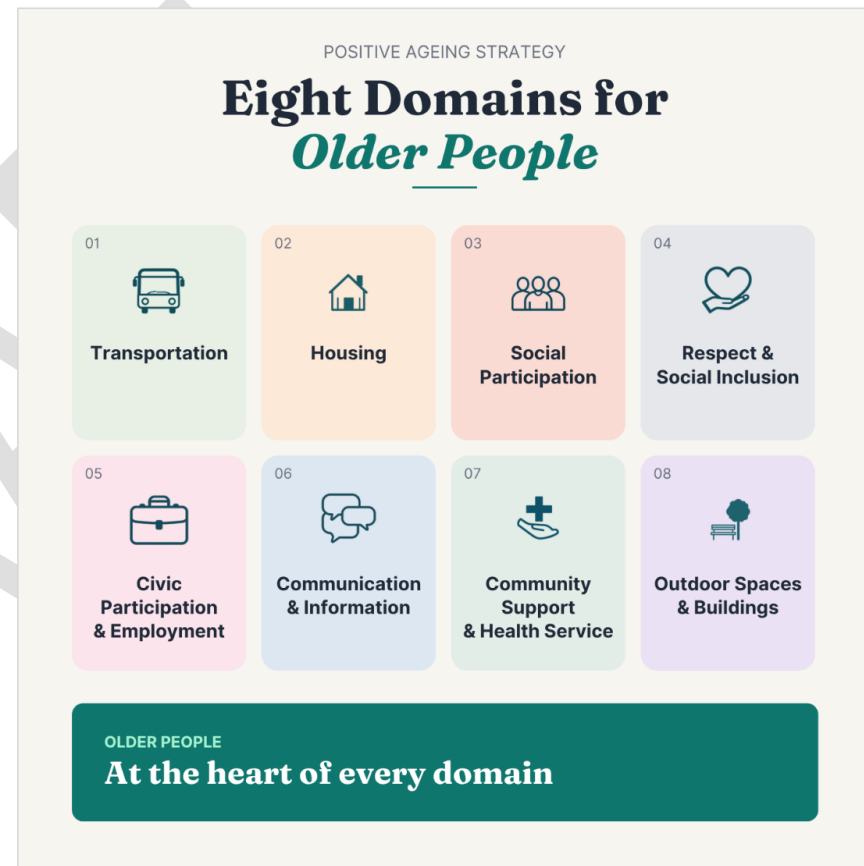
People are living longer and healthier lives, and this is clearly reflected in Greater Dandenong. The growing number of older residents is a positive sign of improved wellbeing and longevity in the community.

An ageing population brings many opportunities. Older people contribute valuable skills, knowledge and life experience. They play an important role in families, volunteering and community life, helping to build stronger, more connected neighbourhoods.

This trend also provides a great opportunity to plan ahead and create environments that support people to stay active, independent and engaged. By working together across services, organisations and government, we can build a community where people continue to thrive as they age.

The World Health Organization (WHO) defines healthy ageing as “the process of developing and maintaining functional ability that enables wellbeing in older age.” Functional ability is about a person’s capacity to do the things they need, value and enjoy in everyday life. This means healthy ageing goes beyond physical and mental health. It also includes creating supportive environments that enable independence, participation, and a strong sense of purpose.

To guide this work, Council has drawn on the WHO Global Age-Friendly Cities Framework. This framework provides a practical model for designing communities, services and policies that better meet the needs of older people. It promotes active ageing by strengthening health, participation and security



across eight key areas of daily life, including housing, transport, social participation and access to services. This approach aligns with Council's commitment to building an inclusive, supportive and age-friendly community where people of all ages can thrive.

The Positive Ageing Strategy outlines how Greater Dandenong will support older people to maintain good health and wellbeing, remain active and connected in their communities, and access the support they need as they age. It reflects the community vision for positive ageing, where:

- Older people are respected, valued, and supported to lead active, connected, and meaningful lives
- Opportunities are available to enhance health, wellbeing, and safety
- The ongoing contributions of older people are recognised and celebrated
- People can participate safely and independently in community life
- Services and supports are accessible and responsive to physical and social needs
- Ageing is viewed positively, supported by education and information
- Older adults are empowered to remain active, connected, and informed about available supports.





Guiding Principles

The Guiding Principles have been developed to provide a clear, consistent and future-focused foundation for the Positive Ageing Strategy. They set a shared direction for how Council plans, delivers and evaluates services for older people, ensuring a coordinated approach across all areas of work.

These principles are essential in helping the Strategy respond to a changing environment. As community needs, expectations and demographics evolve, the principles provide a stable framework that supports flexible and informed decision-making. They also ensure the Strategy remains aligned with the Community Vision and the broader commitments outlined in the Council Plan.

By establishing a consistent foundation, the principles guide Council's planning, prioritisation and service delivery over time. They help ensure that decisions are grounded in what matters most to older people, with a strong focus on dignity, inclusion, access and wellbeing.

The principles also play a critical role in strengthening the effectiveness of the Strategy. They promote adaptable service models that can respond to diverse and changing community needs, while maintaining a clear focus on outcomes. Their development has been informed by community feedback, including insights from the City of Greater Dandenong Deliberative Panel. This feedback highlights a preference for approaches that:

- Promote independence
- Support informed choice
- Reduce barriers to access for a highly diverse community.

There is also a strong emphasis on early support, social connection and overall wellbeing. The principles encourage place-based approaches that recognise and respond to local strengths, needs and priorities.

Importantly, they support balanced decision-making by reinforcing the need to maintain quality and safety while ensuring long-term sustainability. They also embed a strong commitment to keeping the lived experience and voices of older people central to planning, delivery and evaluation.



Guiding Principles for Future Work

Principle	What it means	Why it matters for future community work
1. Independence and choice	Supporting older people to live independently for as long as possible and to make informed choices about their lives and support.	Future services must adapt to increasing expectations for autonomy, flexibility and person-centred support rather than one-size-fits-all programs.
2. Equity, accessibility, inclusion and participation	Ensuring services and opportunities are fair, accessible and inclusive so all older residents can participate in community life.	Growing diversity and complexity mean Council must design services that reduce barriers and respond equitably to different needs and circumstances.
3. Prevention, early support and wellbeing	Providing early, low-level supports that maintain health, wellbeing and independence.	Preventative approaches help reduce long-term demand on higher-cost services and support older people to stay well and connected.
4. Connection and community belonging	Strengthening social connection, reducing loneliness and fostering a sense of belonging.	Social isolation is a growing risk; community-based connections play a critical role in protecting wellbeing and resilience.
5. Place-based and local solutions	Tailoring responses to local needs, strengths and community context.	Local knowledge allows Council to respond flexibly as demographics, service markets and community expectations continue to change.
6. Partnership and collaboration	Working with community organisations, health services, government and other councils.	Future challenges cannot be addressed by Council alone; partnerships enable shared expertise, resources and coordinated responses.
7. Quality, safety, sustainability and lived experience	Ensuring services are safe, high-quality, financially sustainable and informed by lived experience.	Long-term community work must balance quality and safety with sustainability, while keeping older people's voices central to decision-making.

Achievements of the Positive Ageing Strategy

The Draft Positive Ageing Strategy 2026–2030 builds on the achievements of *Ageing is About Living 2012–2015* and the *Positive Ageing Strategy 2017–2025*. Over more than a decade, these strategies have strengthened social participation, improved access to services and transport, enhanced community connections, supported healthy ageing, and elevated the voices of older people in Council planning and decision-making.

In particular, the Positive Ageing Strategy 2017–2025 has delivered a broad range of initiatives that have strengthened the health, wellbeing, independence and social inclusion of older people across the municipality. Guided by community priorities – particularly transport, health services, social inclusion and communication – the strategy has turned community feedback into tangible outcomes that enhance quality of life.

Key highlights from our previous strategy include:

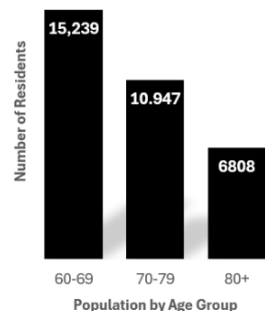
- Delivery of over 80 inclusive programs and events such as the Stronger Together forum, Living Well Expo and Advanced Care Planning.
- More than 350 day trips promoting social connectedness and active ageing to popular destinations such as zoos, historical venues and outdoor spaces.
- Celebrating our older people with our annual Seniors Festival Centenarian event.
- Expansion of social participation opportunities through partnerships with community centres and neighbourhood houses, connecting to more older people.



- 
- 
- Increased education program delivery, resulting in greater focus on health, wellness and preventative initiatives such as Strong and Steady falls prevention, stroke awareness and diabetes education.
 - Enhanced community input into the design of open spaces and recreational facilities through engagement with the Positive Ageing Advisory Committee including projects such as the Oasis Wellbeing Centre, the Alex Wilkie Nature Sensory Trail, and the Central Dandenong Community Hub.
 - Strengthened the voice of older people through the Positive Ageing Advisory Committee and inclusive consultation processes.
 - Expansion of community transport services including shopping programs and partnerships with local organisations.
 - Initiating projects that challenge ageism and foster respectful community attitudes, such as the Biscuit Tin Project and the EveryAGE Counts campaign.
 - Development of the Social Connections Booklet, a practical and accessible resource that connects older residents with local services, activities and social opportunities to support wellbeing, independence and community participation, while reducing social isolation.
 - Implementation of health and wellbeing activities such as Tai Chi, Line Dancing and Pickleball.
 - Strengthened support networks for carers by building partnerships and increasing promotion of services such as Carers Gateway and the Walks for Carers program.
 - Secured Support for Carers funding to better support local carers.
 - Increased volunteering opportunities, including participation in major programs and events such as the Living Well Expo and essential support for the Day Trip Program.
 - Developed a bimonthly Living Well newsletter providing older people with relevant information on healthy ageing, educational topics and social engagement opportunities. Available in both print and digital formats, it plays a key role in promoting social inclusion, lifelong learning and connections across the Greater Dandenong community.

Community Snapshot of older people in our municipality

Residents 60+



32,994

1 in 5 are 60 or older.



Carers

2,800

residents aged 60 or more were providing unpaid care, representing 8.4% of people in this age group.



Volunteers

2,400

residents aged 60 years or more had participated in volunteering during the previous 12 months, representing 7.2% of residents this age.



Aged Pension

72%

residents aged 65+ in Greater Dandenong are in receipt of the Aged Pension – the highest rate in Victoria, significantly above the metropolitan average of 51%.

Falls



One in 4 people aged 65+ have at least 1 fall per year.

Exercise of any type reduces the risk of falling by 23%.



Exercise

1 in 3

adults 65+ met the physical activity guidelines in 2022.



Cultural Diversity

76%

were born overseas representing the second most culturally diverse population of older residents in Victoria.



Challenges and Opportunities

Supporting older people is both important and full of opportunity. By working together, we can create a community where people feel valued, connected and supported at every stage of life.

Older people have different needs, backgrounds and life experiences. Some may need more support with their health, while others are active and independent. This means we need flexible and personalised support, rather than a “one-size-fits-all” approach.

Some older people may also feel lonely or isolated, especially if they live alone or do not have strong support networks. Everyday challenges - such as transport, building access or not knowing what services are available - can make it harder to stay connected. By making services easier to access and information simpler to find, we can help more people stay involved in their community.

There is already a strong foundation to build on. We have seen great results from social activities, improved transport, education programs and stronger community connections. These successes show what is possible. By continuing to build partnerships with health services and community organisations, we can reach more people and provide more coordinated, helpful support.

Programs that promote physical activity, healthy eating and confidence can help older people stay well and independent for longer. Social activities, group programs and learning opportunities give people the chance to connect, share experiences and enjoy life. These programs not only support health but also bring a sense of belonging and purpose.

It is also important to recognise and value the skills, knowledge and life experience of older people. Older people play an important role in our communities - as volunteers, carers, mentors and leaders. When people feel respected and included, they are more likely to stay active and engaged.

Providing clear, simple and easy-to-understand information is another key part of support. When people know what help is available and how to access it, they are more confident in reaching out and getting the support they need.

Together, these actions help create a more inclusive, supportive and connected community - where older people can continue to live safely, stay independent and feel a strong sense of belonging.

Consultation – How was this Developed?

Council engaged widely to inform this strategy, working with the Positive Ageing Advisory Committee, service providers, community networks and older people to identify key priorities.

A mix of formal and informal engagement methods were used, including committee meetings, contributions to the Council Plan, and ongoing feedback through established networks. Connections with both statewide and local seniors and positive ageing networks were also drawn on, such as the Municipal Association of Victoria (MAV) Positive Ageing Network, South-East Public Health Unit (SEPHU) Falls Prevention Group, Australian Community Transport Association, Southern Metropolitan Region (SMR) Sector Support, South-East Commonwealth Home Support Program (CHSP) Practice Group, and the Ageing Well Network. Additionally, the feedback received through extensive community consultation on Council's future role in aged and disability services played a key role in shaping the draft plan.

More than 1400 people contributed through face-to-face community events, online surveys and feedback, program attendance, and formal committee meetings. Participants included older residents, carers, families, service providers, Seniors groups, local businesses, and Council staff.

This engagement clearly showed a need for more opportunities to connect socially, stay active and healthy, and access clear, easy-to-understand information about services. Findings from the consultation on Council's future role in aged and disability services highlighted a strong need and opportunity for Council to support preventative health initiatives.



Key Themes Identified



1. Social Connections and Participation

What we heard from the community

- Older people want more chances to connect and feel part of community life:
 - Inclusive social and recreational activities to reduce isolation
 - Volunteering options that use people's skills and experience
 - Better awareness and use of local facilities.

Why we developed this theme

- Feedback showed social connection and participation are key to wellbeing
- Many people feel there are missed opportunities to bring older residents into community life
- Improving access and inclusion can help people stay active, valued and connected.

What we want to achieve

- Older people are connected, valued and actively participating in community life.



2. Transport and Access

What we heard from the community

- Older people find transport information hard to find and understand
- Limited transport options make it harder to get to services, appointments and social activities
- Some people lack confidence or skills to use public transport
- Preparing for transitions such as reducing or stopping driving are not well supported.

Why we developed this theme

- Access to safe and reliable transport is essential for independence and participation
- Barriers to transport can lead to isolation and reduced access to services
- Better information and support can help older people stay connected and confident.

What we want to achieve

- Older people can access services, activities and community spaces safely and independently.



3. Safety, Health and Wellbeing

What we heard from the community

- Many older people are unaware of safety support services at home and within the community
- More opportunities are needed for physical activities that support health and independence
- People want greater access to lifelong learning and wellbeing activities that build connection
- Older people need better information and support to understand housing options
- Early support and prevention activities are not well coordinated.

Why we developed this theme

- Feeling safe, healthy and supported is essential for independence and quality of life
- Gaps in awareness, access and coordination make it harder for older people to stay well
- Strengthening prevention and supports can reduce risks and improve long-term outcomes.

What we want to achieve

- Older people feel safe, supported and empowered to maintain their health, independence and quality of life.

4. Information and Communication

What we heard from the community

- Some older people lack confidence, skills or access to digital technology
- Health information is not always clear or easy to understand
- Not all Council communication and services are age-friendly
- Ageism and negative views of ageing can affect people's sense of value and inclusion
- Opportunities to have a say in decisions are not always consistent
- People need clearer information at key life stages, such as retirement or housing changes.

Why we developed this theme

- Clear information and inclusive communication are essential for participation
- Barriers to digital access and understanding can lead to exclusion
- Stronger engagement and more inclusive communication help older people feel valued and heard.

What we want to achieve

- Older people are informed, digitally included and actively engaged in shaping their community.



Council's Role

The City of Greater Dandenong plays an important role in supporting older members of our community. Council recognises and values the significant contribution older people have made - and continue to make - in shaping a vibrant, inclusive and connected community. By planning for the diverse abilities, needs and aspirations of residents, Council strengthens and enhances its service delivery and overall community outcomes.

Council provides both direct and indirect support to older people through a wide range of initiatives. These include community service programs, infrastructure improvements, community funding opportunities, events, and arts and cultural heritage programs. Council works collaboratively across Council teams, services and roles to design and deliver programs that help older people stay connected, active and supported. Council also works in partnership with not-for-profit organisations and community groups, while advocating for improvements that respond to identified community needs.

The City of Greater Dandenong has a long-standing commitment to ensuring older people are respected, valued and supported to live meaningful and fulfilling lives. Council remains responsive to the needs of all residents, including the unique priorities of older people. Multiple areas of Council have developed targeted strategies and actions to address these needs, reflected in the Strategy.

Through ongoing engagement with the community, local businesses and service providers, Council helps foster an inclusive environment where older people feel respected, supported and empowered to remain active, connected members of the community.

Council plays a range of roles in implementing actions and supporting the successful delivery of this Strategy. These roles are included in the Action plan, and include:

- **Deliver:** Directly providing programs, services and activities that support older people.
- **Partner:** Working collaboratively with community organisations, networks and agencies to deliver initiatives.
- **Promote:** Raising awareness of available programs, services and activities, and encouraging participation through targeted communication and promotion.
- **Advocate:** Working with State and Federal Governments on behalf our community to influence their decision making.



Action Plan

Theme 1: Social Connections and Participation

Older people are connected, valued and actively participating in community life.

No	Action	Council's Role	Measure
1.1	Increase opportunities for inclusive participation in community life by promoting Council and community facilities to older people and Seniors groups.	Promote	Number of promotions about facilities per year.
1.2	Increase opportunities for inclusive social, recreational and intergenerational activities that support connection and participation.	Deliver Partner Promote	Number of activities per year that are delivered or promoted.
1.3	Promote volunteering pathways that recognise and utilise the skills, experience and contributions of older people.	Promote	Number of opportunities provided by Council and community organisations that are promoted to older people.
1.4	Promote access to peer support networks and respite opportunities for carers of older people, with a focus on supporting older carers.	Promote	Number of carer-support events promoted per year.
1.5	Strengthen community capacity by supporting the sustainability and capability of seniors and community groups	Deliver Partner Promote	Number of leadership activities per year.



Theme 2: Transport and Access

Older people can access services, activities and community spaces safely and independently.

No	Action	Council's Role	Measure
2.1	Improve accessibility of transport information to support informed travel choices.	Deliver Promote	Increase the availability of information about transport across Council platforms (e.g. Website, printed materials).
2.2	Increase transport access for essential services and activities for health and social participation.	Deliver Advocate	Increase community transport routes to destinations that support health, wellbeing and social connection, based on identified community need and priorities.
2.3	Build confidence and capability in using public transport.	Deliver Partner	Increase programs and education sessions supporting older people to access public transport.
2.4	Support transition planning for changing mobility needs, including reduced driving capacity.	Deliver Partner Promote	Number of initiatives delivered to support transition planning for changing mobility needs, including information sessions, resources, and individual support.



Theme 3: Safety, Health and Wellbeing

Older people feel safe, supported and empowered to maintain their health, independence and quality of life.

No	Action	Council's Role	Measurable Outcome
3.1	Enhance awareness of and connection to services that promote safety at home and in the community.	Deliver Promote	Number of education sessions delivered and information shared.
3.2	Enable active and healthy lifestyles through increased participation in age-appropriate physical activity.	Deliver Partnership Promote	Increase in the percentage of older adults regularly participating in age-appropriate physical activity programs delivered by Council and in collaboration with community organisations.
3.3	Support lifelong learning initiatives that enhance social connection and improve wellbeing by increasing access to inclusive, community-based education and skill-building activities for older adults.	Deliver Promote	Number of programs that support lifelong learning
3.4	Assist older people to maintain stable and appropriate housing through information, education, and connections to support services.	Deliver Promote Advocate	Number of education sessions and newsletter articles about housing security.
3.5	Strengthen early intervention and prevention approaches that support healthy ageing, mobility and falls prevention.	Deliver Partner Promote	Number of programs delivered by Council, in collaboration with community organisations and newsletter articles per year.



Theme 4: Information and communication

Older people are informed, digitally included and actively engaged in shaping their community.

No	Action	Council's Role	Measurable Outcome
4.1	Strengthen digital inclusion by enabling older people to build confidence, skills and access to digital technologies.	Deliver Promote	Number of programs that are promoted to older individuals that support digital literacy for older residents.
4.2	Promote preventative health literacy through accessible, community-based education and information.	Deliver Partner	Number of face-to-face and online health education sessions promoted per year.
4.3	Embed age-inclusive practice across all Council communication, services and engagement approaches.	Deliver Promote	Increase information delivered using diverse and accessible formats.
4.4	Position Council as a leader in positive ageing messaging, promoting strengths-based narratives that challenge ageism.	Deliver Partner Promote	Number of Council communications, programs and public messaging that include representation of older people.
4.5	Work with cultural groups and community leaders to share clear, culturally appropriate information so older people understand and can access available programs and information.	Partner Promote	Number of partnerships with local cultural groups and leaders.
4.6	Increase meaningful participation of older people in decision making, including governance structures such as the Positive Ageing Advisory Committee.	Deliver Promote	Number of consultations for Council plans and strategies that incorporate input from older people per year.
4.7	Improve access to relevant life-stage information to support informed decision making across key transitions (e.g. retirement, planning, housing).	Deliver Partner Promote	Number of opportunities provided for education on life stage transitions.

Implementation, Monitoring and Reporting

The Positive Ageing Strategy will be put into practice by building its priorities into Council planning, decisions and day-to-day work. It will guide how services and programs are designed and delivered, ensuring they are inclusive and age-friendly.

Council will work closely with older people, carers and community groups to implement the actions.

The Positive Ageing Advisory Committee provides advice and feedback to help guide the strategy and its actions. Council will review progress each year with input from the Committee, aligning this review with Council's planning and reporting processes to track progress against the strategy's goals. The Committee will also contribute to and support the development of an annual action plan that outlines the activities needed to achieve the aims of the Positive Ageing Strategy.

This approach supports transparency, accountability and ongoing improvement, and reinforces Council's commitment to building a community that values and supports older people.



Supporting Documents

The Positive Ageing Strategy supports the goals of the Council Plan 2025-29 and Community Vision by promoting active living, opportunities for community interactions and events, strengthening social connections, creating safe and welcoming spaces and accessible programs for all.

The Council Plan and Community Vision emphasises priorities including:

- Our city is a socially connected, safe and healthy city
- Our city is accessible to all and supports health and wellbeing
- Our city is vibrant and well planned for the future
- We have well-connected spaces and places
- We value the voices of our community in decision making.

The Positive Ageing Strategy helps put these priorities into action by making sure Council supports healthy, connected and inclusive communities where older people feel valued and able to participate fully in community life.

The (draft) Disability Action Plan 2026–30, Libraries Strategy 2022–26 and Make Your Move Greater Dandenong Physical Activity Strategy 2020–30 closely align with and support the Positive Ageing Strategy by promoting inclusion, accessibility, lifelong learning, and active, healthy lifestyles for older people.





Appendices

World Health Organization (WHO) Age-friendly Cities Framework

<https://extranet.who.int/agefriendlyworld/age-friendly-cities-framework/>

Council Plan 2025-2029

www.greaterdandenong.vic.gov.au/council-plan-2025-29

Disability Action Plan 2017-2023

<https://www.greaterdandenong.vic.gov.au/disability-action-plan>

Libraries Strategy 2022–2026

<https://www.greaterdandenong.vic.gov.au/about-libraries/libraries-strategy-2022-26>

Make Your Move Greater Dandenong Physical Activity Strategy 2020–2030

<https://www.greaterdandenong.vic.gov.au/make-your-move-greater-dandenong-physical-activity-strategy-2020-2030>

Engaging with our community and stakeholders to understand Council's future role in aged and disability services

www.greaterdandenong.vic.gov.au/aged-care-reforms

The Medical Journal of Australia

<https://www.mja.com.au/journal/2024/221/6/loneliness-epidemic-holistic-view-its-health-and-economic-implications-older-age>

Australian Digital Inclusion Index: The 2025 findings

<https://digitalinclusionindex.org.au/the-2025-findings/>

National Seniors Australia: Obstacles to social connection and life satisfaction in later life

<https://nationalseniors.com.au/news/featured-news/obstacles-to-social-connection-and-life-satisfaction-in-later-life>



4.2.3 Springvale Revitalisation Action Plan - Annual Update

Responsible Officer: Executive Director City Futures
Attachments: Nil

Officer Recommendation

That Council NOTES the annual update on the Springvale Revitalisation Action Plan (SRAP).

Executive Summary

1. The Springvale Revitalisation Action Plan (SRAP) is delivered through initiatives that are both tangible and operational, and relate to culture, economy, and public realm and include night-time economy initiatives, smart city technologies, improved streetscapes, pedestrianised zones, urban greening and passive/active surveillance initiatives.
2. The SRAP is a high-level, long-term framework, intended to guide the revitalisation of Springvale's Civic Heart, with staged delivery occurring over the next ten years.
3. The annual update is presented for noting and to promote the significant progress to the community.

Background

4. The Springvale Revitalisation Action Plan (SRAP) aims to identify actions for private and public sector investment, alongside supporting the Springvale community to grow.
5. As a catalyst for revitalisation, the SRAP aims to identify quickly deployable projects and initiatives that will draw investment and development to the Activity Centre. This holistic vision will breathe new life into the heart of Springvale in the short, medium, and long term.
6. The direction of the document is informed by a series of guiding principles that came from detailed community engagement.

These include:

- Supporting thriving local experiences and economy
- Fostering a diversity of activated places
- Championing accessibility and inclusivity
- Designing a distinctive public realm identity
- Celebrating multicultural communities
- Addressing issues of safety and cleanliness



7. The SRAP focuses on four key areas of the Springvale Activity Centre:

- Buckingham Avenue
- Multicultural Place
- Djeering Rail Corridor
- Warwick Avenue

Key Issues and Discussion

8. The Springvale Revitalisation Plan was endorsed in March 2024. Council has progressed with the implementation through:

Pedestrian Wayfinding Refresh

9. An audit of the wayfinding network confirmed that while signage content is outdated, existing structures remained in good condition. Maps and directional information have been installed with updated content using the current infrastructure, with new signage elements, including one new plinth installed in the centre.

Creative Wayfinding Treatment

10. A new mural installed on the side of the Balmoral 8 carpark wall. The mural is visible from Springvale Road and helps to draw people into Buckingham Avenue. This creative wayfinding treatment is further supported by neon accents that are visible at night and motifs on key light poles and bins.

Laneway Asphalt Artwork

11. Artwork has been inlaid into the asphalt on the ground plane of the laneway. The new asphalt artwork is intended to improve safety by encouraging drivers to slow down and be more alert for pedestrians. Currently this laneway is accessed by trucks, cars, pedestrians, and bicycles. It is proposed that the new artwork will enhance the pedestrian experience.

Stub It. Bin It. Let's Keep Springvale Clean

12. Partnered with the waste education team to co-deliver a place-based education campaign on cigarette butt disposal. New messaging aims to make it easier for smokers to dispose of cigarette butts properly.

The Lantern Village – Temporary Public Art Installation

13. Students from various schools in Springvale were invited to create artwork that celebrated Lunar New Year and the Year of the Horse, illustrating what makes it a special time of year for them. Artwork was transformed into a fabric pattern, with work illuminated inside the lanterns. Artwork was also be displayed inside Springvale Community Hub, connecting the facility to the activity centre.

Yomeci Band – Urban Play

14. A series of Urban Play events with Yomeci Band were held across February and March 2026. Community were to “make” music simply by moving through a colourful footpath of artwork. As you walk, skip or dance across the drawings of curious creatures, the footpath becomes a musical track, with your movements activating sounds and compositions. A partnership with RMIT’s Future Play Lab and the Creative & Engaged City Team.



Light Up Buckingham

15. Council received grant funding of \$250k from the Victorian State Government's Department of Jobs, Skills and Regions for feature/decorative lighting in Springvale. Alongside support local culture and identity of Springvale, the project will support advocacy efforts and act as a potential stage delivery model of feature/decorative lighting in the centre. Delivery is planned for March - April 2027.
16. The Placemaking & Revitalisation team continues to provide specialised, place-based advice for activity centre planning, identifying opportunities for shared delivery, innovation, change and growth.

Governance Compliance

Human Resource Implications (consider Workforce Planning and Service Statements)

17. This item does not currently have an impact on existing human resources. However, any potential investment from state government or grant funding has potential to affect resourcing requirements.

Financial/Asset Resource Implications (consider Service Statements, Budget, Long Term Financial Strategy and Asset Plan)

18. Subject to the approval of a capital carry forward request and successful advocacy, the following projects are being considered for implemented in the 2026/27 financial year:
 - Feature/decorative lighting treatment through the state government co-funded Light Up Buckingham project
 - Detailed design and implementation (subject to advocacy) of Multicultural Place. Draft design includes:
 - New street furniture including seating/tables for outdoor dining
 - Pavement upgrades
 - Lighting and Art interventions
 - Green spaces
 - Improved waste management infrastructure
 - Recreation and play spaces
 - Further engagement for delivery of a parklet program that was developed based on community support for increased public space. The parklet program will increase neighbourhood livability and safety through:
 - Slowing traffic
 - Increase passive surveillance and street activation
 - Creating welcoming, well-used public spaces
 - Foster social interaction and stronger community presence in public areas

It is acknowledged that there have been concerns from Springvale Shopping Centre traders regarding this, however there may be alternative parklet options that can be considered.



Operating Budget Implications

19. Any works to actualise the SRAP is subject to budget allocation from Council's capital improvement program.
20. Grants will be pursued, where the opportunity arises, to actualise small, quick deployable projects, however, significant investment is required to actualise the full scope of SRAP, including the upgrade to Multicultural Place – flagship project.

Asset Implications

21. This item may increase the use of council assets. The ongoing maintenance costs will be assessed and included in operating and resource costings, on a project by project basis.

Legal/Risk Implications

22. There is significant interest from the community in actualising the Springvale Revitalisation Action Plan.

Environmental Implications

23. Actualising the SRAP will create vibrant and sustainable communities by prioritising local needs, fostering social connections, and promoting ecological well-being, resulting in a more resilient and environmentally conscious communities.

Gender Impact Assessment

24. Larger scale projects will consider gender impact assessments as appropriate.

Community Consultation

25. Project specific community consultation is conducted as required and as appropriate.

Links to Community Vision, Council Plan, Strategy, Notice of Motion

26. This report is consistent with the following principles in the Community Vision 2040:
 - Safe and peaceful community.
 - Embrace diversity and multiculturalism.
 - Sustainable environment.
 - Mind, body and spirit.
 - Art and culture.
27. This report is consistent with the following strategic objectives from the Council Plan 2025-29:
 - A socially connected, safe and healthy city.
 - A city that respects and celebrates diversity, our history and the arts.
 - A city of accessible, vibrant centres and places.
 - A green city committed to a sustainable future.
 - A Council that demonstrates leadership, responsible use of public resources, and a commitment to investing in the community.



Legislative and Policy Obligations

28. This report has considered Council's legislative and policy obligations (where applicable) as outlined in the Report Considerations section detailed in the front of this Agenda. The applicable obligations considered and applied are:

- The Overarching Governance Principles of the Local Government Act 2020.
- The Gender Equality Act 2020.
- Climate Change and Sustainability.
- Related Council Policies, Strategies or Frameworks.



4.3 OTHER

4.3.1 Proposed MAV Notice of Motions (October State Council)

Responsible Officer:	Executive Director Strategy & Corporate Services
Attachments:	1. Draft Notice of Motion to MAV Oct 2026 State Council [4.3.1.1 - 2 pages] 2. Kingston Council Proposed Motion re MAV MOU [4.3.1.2 - 1 page]

Officer Recommendation

That Council:

1. **APPROVES** the proposed motion to the next State Council meeting of the Municipal Association of Victoria (MAV) per Attachment 1, noting that provision can be made for Council's CEO to authorise any minor changes to improve the wording of the motion and/or to update the motion relative to any changes to the issues that may have occurred between the scheduled Council meeting and the date of its lodgement with the MAV; and
2. **ENDORSES** in principle **SUPPORT** for a proposed Kingston City Council's motion that advocates to release Victorian Local Governments from the obligations outlined in the MAV's 2017 Memorandum of Understanding for the Support of Victorian SES Units.

Executive Summary

1. **Notice of Motions for MAV** - MAV has called for its member councils to submit motions to be considered for adoption at its State Council Meeting on 23 October 2026.
2. Attachment 1 outlines a draft motion that calls for MAV to advocate to the Victorian Government to deliver a significant increase in Social Housing Supply.
3. Attachment 2 details a proposed Kingston City Council Notice of Motion that will be taken to their 24 August Council meeting for endorsement. Kingston seeking in principle support from Greater Dandenong Council so this can be noted in the submission process to MAV.

Background

4. **MAV State Council** - Formed in 1879, the MAV is a membership association and the legislated peak body for Victoria's 79 local councils. The type of support offered by the organisation to its members include specialist policy advice and advocacy, governance and legislative advice, sector development, insurance and procurement services.
5. The State Council Meeting provides Greater Dandenong City Council with an opportunity to draw state-wide attention across the local government sector to Council's advocacy and engagement priorities that have state-wide relevance.
6. MAV has called for its member councils to submit motions to be considered for adoption at its State Council Meeting on 23 October 2026. Motions are due to be submitted online no later than midnight on 24 August.
7. The proposed Notice of Motions conform to the requirements of MAV Guidance Notes.



Key Issues and Discussion

Regional Charter Group of Councils

8. Greater Dandenong City Council is part of a regional alliance of 13 councils, representing over 2 million residents across Melbourne's east and southeast, who have joined in a unified voice calling for urgent action for more social housing to end homelessness.
9. The Regional Local Government Homelessness and Social Housing Charter was established in 2020 and has guided collaborative advocacy and research efforts across the region in relation to homelessness and social housing advocacy.
10. In August 2025, Greater Dandenong City Council took on the role of Secretariat for the Charter Group, and in October 2025, the Charter Group convened a strategic forum to review and determine its key advocacy priorities moving forward.
11. The proposed Notice of Motion advocating for a significant increase in social housing supply (Attachment 1) reflects an ongoing priority for the regional charter group and augments those motions submitted by Greater Dandenong Council to the 29 May MAV State Council Meeting.
12. Attachment provides the draft Notice of Motion in full, accompanying rationale and the linkage of each motion to MAV's strategic priority areas.

Kingston City Council Proposed SES Notice of Motion

13. Greater Dandenong City Council has been informed that Kingston City Council will consider draft Notice of Motions for the Oct State Council meeting on 24 August.
14. A proposed NOM will advocate for the releasing of Victorian Local Governments from the obligations outlined in the MAV's 2017 Memorandum of Understanding for the Support of Victorian SES Units. The NOM and summary of the rationale appear in Attachment 2.
15. Greater Dandenong City Council is asked to provide its support for the Kingston NOM with the provision that it is formally approved for submission by Kingston Council at their 24 August Council Meeting.
16. City of Greater Dandenong acknowledges the significant contribution of the SES to community safety and resilience and, on that basis, has provided a range of in-kind support over recent years, including:
 - Council provides a peppercorn lease for the SES facility in Mills Road. Based on current rents in this locality, and allowing for all other costs, the total approximate in-kind support for this lease is in the vicinity of \$92,000 plus GST per annum.
 - Other operational in-kind contributions include:
 - ✓ Fire hydrant maintenance — Council contributes in excess of \$200,000 per annum
 - ✓ VicPol loan vehicle
 - ✓ Traffic management support
 - ✓ SES training exercises
17. Council collected \$55.5 million for the Emergency Services and Volunteers Fund in 2025/26 on the State Government's behalf.
18. With the advent of the ESVF, this motion seeks to make the point that continued financial contributions either in cash or kind mean that council ratepayers are paying twice for the same service.



Governance Compliance

Human Resource Implications (consider Workforce Planning and Service Statements)

19. This item does not have an impact on existing human resources.

Financial/Asset Resource Implications (consider Service Statements, Budget, Long Term Financial Strategy and Asset Plan)

Operating Budget Implications

20. There are no financial implications associated with this report.

Asset Implications

21. This item does not affect any existing assets.

Legal/Risk Implications

22. There are no legal / risk implications relevant to this report.

Environmental Implications

23. There are no environmental implications relevant to this report.

Gender Impact Assessment

24. A gender impact assessment is not required.

Community Consultation

25. There was no requirement for community consultation.

Links to Community Vision, Council Plan, Strategy, Notice of Motion

26. This report is consistent with the following principles in the Community Vision 2040:

Not Applicable

27. This report is consistent with the following strategic objectives from the Council Plan 2025-29:

- A Council that demonstrates leadership, responsible use of public resources, and a commitment to investing in the community.

Legislative and Policy Obligations

28. This report has considered Council's legislative and policy obligations (where applicable) as outlined in the Report Considerations section detailed in the front of this Agenda. The applicable obligations considered and applied are:

- Related Council Policies, Strategies or Frameworks.

1. Motion title:

Delivering a significant increase in Social Housing supply

Motion:

That the MAV advocate to the Victoria Government to:

- Fund a clear pipeline of new social housing in high-need areas, with transparent growth targets aligned to population projections and local demand.
- Deliver a diverse mix of dwellings, prioritising one- and two-bedroom homes and ensuring culturally safe, accessible options.
- Target investment to areas of greatest need, based on homelessness rates, housing stress and Victorian Housing Register demand.
- Streamline Victorian Housing Register pathways, including dedicated priority routes for people sleeping rough and those exiting crisis services.
- Set long-term social housing growth targets to reverse decline and ensure supply keeps pace with future need.

Rationale:

A critical shortage of social housing is driving homelessness across our state. Supply has not kept pace with population growth, particularly for one- and two-bedroom homes needed by singles, older women, young people, and small families. With limited options, many residents are pushed into homelessness, overcrowding, couch surfing, or unsafe accommodation.

Increasing social housing strengthens housing security for those priced out of the private market, reduces reliance on costly crisis accommodation, and delivers better outcomes for priority groups. Stable housing improves health, education, and employment, while also generating significant cost savings across government systems. Ensuring fair investment supports equitable growth and builds stronger, more resilient communities.

Expanding social housing is essential to successful Housing First approaches. Evidence shows that most sustainable exits from rough sleeping rely on access to long-term public housing, highlighting the need for significantly increased supply.

Social housing must be treated as core public infrastructure—vital to community safety, wellbeing, and economic stability. A coordinated expansion across the state is necessary to reduce homelessness, support vulnerable households, and build a more resilient housing system.

Victoria has the lowest proportion of social housing in Australia, with social housing falling from 3.5% (2014) to 2.8% (2023), well below the national average. More than 65,000 households are now on the Victorian Housing Register, with priority applications also rising. Infrastructure Victoria recommends a 15-year program delivering 60,000 social homes, treating social housing as essential infrastructure located near jobs, transport and services.

This advocacy aligns with MAV priorities including **Health & Wellbeing**, by recognising stable housing as foundational to physical, mental and social wellbeing; **Resilience & Recovery**, by reducing vulnerability and crisis demand; and **Connected Places**, by supporting coordinated, place-based responses across councils and services.

DRAFT

2. Draft Motion proposed by Kingston City Council

That MAV State Council:

- **Notes** that a Memorandum of Understanding (MOU) is currently in force between the State Emergency Service (SES) and MAV, which obliges councils across Victoria to carry as much as half the cost of buildings and facilities used by the SES.
- **Notes** that the Emergency Services and Volunteers Fund (ESVF) was established to fully fund the SES and that continued financial contributions by councils represent double-dipping by the State Government.
- **Calls** on the Victorian Government to release local government from its obligations towards the SES and fully fund SES facilities and operations.

Summary of rationale:

The introduction of the Emergency Services & Volunteers Fund (ESVF) was an initiative of the Victorian Government, intended to provide a sustainable source of funding for the organisations making up our combined emergency response and relief services:

- **Fire Services:** Fire Rescue Victoria (FRV) and the Country Fire Authority (CFA)
- **Rescue & Relief:** Victoria State Emergency Service (VICSES)
- **Operations & Communications:** Triple Zero Victoria, Emergency Management Victoria, Forest Fire Management Victoria, and the State Control Centre
- **Recovery:** Emergency Recovery Victoria.

Historically, VICSES has relied on a combination of sources of financial support, and this was formalised in 2017 through a memorandum of understanding that put in place arrangements for the provision, by councils, of buildings for VICSES operations. Separately from this, a number of municipalities continue to provide direct funding for building rent, maintenance or operational purposes.

With the advent of the ESVF, this motion seeks to make the point that continued financial contributions either in cash or kind mean that council ratepayers are paying twice for the same service.



4.3.2 Report on Matters Discussed at Councillor Briefing Sessions and Pre Council Meetings

Responsible Officer: Executive Director Strategy & Corporate Services

Attachments: Nil

Officer Recommendation

That Council:

1. **RECEIVES and NOTES the information contained in this report; and**
2. **The information discussed at the below listed Councillor Briefing Sessions on 27 July 2026 that was declared confidential under section 3(1) of the Local Government Act 2020 in Item 3 below remains confidential until further advisement unless that information forms the subject of a subsequent Council report.**

Executive Summary

1. As part of Council's ongoing efforts to improve transparency in Council processes, matters discussed at Councillor Briefing Sessions & Pre-Council Meetings (other than those matters designated to be of a confidential nature) are reported on at Council meetings.
2. The matters listed in this report were presented to Councillor Briefing Sessions & Pre-Council Meetings during the period 20 July – 10 August 2026.

Background

3. The Executive Team and associated staff at Greater Dandenong City Council host Councillor Briefing Sessions and Pre-Council Meeting on a regular basis (weekly) to inform Councillors about the work officers are undertaking, share information, obtain feedback and discuss strategies and options for current and future work.
4. To ensure transparency in this process matters discussed at Councillor Briefing Sessions and Pre-Council Meetings (other than those matters designated to be confidential under the *Local Government Act 2020*) are reported on at Council meetings. This report represents matters discussed at the Councillor Briefing Sessions & Pre-Council Meetings during the period 20 July 2026 – 10 August 2026.

**Matters Presented for Discussion**

Item		Councillor Briefing Session/Pre-Council Meeting
1	General Discussions Councillors and Council officers briefly discussed the following items: a. Infrastructure/Grant Funding update; b. Creative Writing Series; and c. Electric Car Chargers in basement carparking. Agenda items for the Council Meeting 20 July 2026.	Pre-Council Meeting (PCM) – 20 July 2026
2	Risk Management Professional Development Session Councillors attended a professional development session on effective risk management and risk appetite, covering key risk management principles, decision-making, governance responsibilities and the proposed development of Council's Risk Appetite Statement.	Councillor Briefing Session (CBS) – 27 July 2026
3	Risk Management Professional Development Session – Part 2 – Family Day Care Case Study *Confidential*	Councillor Briefing Session (CBS) – 27 July 2026
4	Southern Metropolitan Cemeteries Trust – New Land Acquisition South East Melbourne Cemeteries Trust (SMCT) provided an overview of its proposal to acquire land in Bangholme for a future cemetery to meet projected regional demand for burial and memorial services. Councillor feedback was sought on the site's opportunities, challenges, planning considerations, potential planning scheme amendment requirements, and the proposed stakeholder and community engagement approach.	Councillor Briefing Session (CBS) – 3 August 2026



5	Planning Scheme Review Report Councillors were briefed on the outcomes of the statutory 2026 Greater Dandenong Planning Scheme Review, which assessed the Scheme's effectiveness and compliance with state planning requirements. The review identified a range of future strategic planning projects, including updates to housing, activity centre, industrial, environmental and planning policies. Officers recommend Council endorse the review and proposed further strategic work and undertake community consultation before reporting the review outcomes to the Minister for Planning.	<i>Councillor Briefing Session (CBS) – 3 August 2026</i>
6	Dandenong Market Precinct Plan Councillors were briefed on the proposed adoption of the Dandenong Market Precinct Plan, a strategic framework to guide future development, investment and renewal within the precinct. The briefing covered the outcomes of extensive community consultation, which demonstrated strong support for the vision and key priorities including improved connectivity, public spaces, activation, parking and transport outcomes. Councillors were advised of refinements made in response to community feedback, including additional built-form guidance, parking and traffic considerations, prioritisation of Palm Plaza and intersection improvements, and a requirement for future developments to undertake Social Impact Assessments.	<i>Councillor Briefing Session (CBS) – 3 August 2026</i>
7	General Discussions Councillors and Council officers briefly discussed the following items: a. Green Wedge Planning Alliance EOI; b. EOI Panel Members for Australia Day Awards Process; c. Suggestions for MAV State Council Motions; d. Bird flu update; and Agenda items for the Council Meeting 17 August 2026.	<i>Councillor Briefing Session (CBS) – 3 August 2026</i>
8	Springvale Revitalisation Annual Plan (SRAP) Councillors were briefed on the significant progress on the 10-year revitalisation program, including new wayfinding signage, public art, community activation initiatives and securing \$250,000 in State funding for the <i>Light Up Buckingham</i> project. Further improvements to Multicultural Place and public spaces are planned, subject to funding.	<i>Councillor Briefing Session (CBS) – 10 August 2026</i>
9	Proposed MAV Motions Councillors were presented with suggested Motions for tabling at the upcoming Municipal Association of Victoria (MAV) State Council meeting.	<i>Councillor Briefing Session (CBS) – 10 August 2026</i>



10	Draft Positive Ageing Strategy – Endorsement for Consultation Council reviewed the draft strategy, developed through community and advisory committee consultation, and noted its planned public consultation period (18 August to 15 September 2026). The strategy focuses on social connection, transport and access, safety and wellbeing and information and communication for older residents.	<i>Councillor Briefing Session (CBS) – 10 August 2026</i>
11	Council Meetings/Briefing Schedule Proposal 2027 Councillors were briefed on the proposed 2027 Council Meeting and Councillor Briefing Session schedule, continuing the 2026 governance model of monthly Council meetings and dedicated briefing sessions, with consideration of school holiday periods and improved planning and governance efficiency. This schedule will be tabled for adoption at the Annual Meeting of Council in November 2026.	<i>Councillor Briefing Session (CBS) – 10 August 2026</i>
12	Council News Review Councillors provided feedback on a proposed new delivery model for <i>Council News</i> , aimed at reducing costs and reliance on print distribution while shifting to a more digital-first, flexible and sustainable communications approach that maintains access for residents who prefer printed information.	<i>Councillor Briefing Session (CBS) – 10 August 2026</i>
13	General Discussions Councillors and Council officers briefly discussed the following items: a. Bird flu update; b. Tender and recruitment update; and Agenda items for the Council Meeting 17 August 2026.	<i>Councillor Briefing Session (CBS) – 10 August 2026</i>

Apologies

- Councillor Jim Memeti, Councillor Loi Truong and Councillor Sophie Tan submitted apologies for the Pre-Council Meeting on 20 July 2026.
- Councillor Jim Memeti submitted an apology for the Councillor Briefing Session on 27 July 2026.
- Councillor Jim Memeti and Councillor Bob Milkovic submitted an apology for the Councillor Briefing Session on 3 August 2026.
- Councillor Loi Truong submitted an apology for the Councillor Briefing Session on 10 August 2026.



Legislative and Policy Obligations

9. Section 9 of the *Local Government Act 2020* (LGA2020) states that a Council must in the performance of its role give effect to the overarching governance principles.
10. Reporting on matters discussed at Councillor Briefing Sessions and Pre-Council Meetings gives effect to the overarching governance principles (in particular, section 9(i) of the *Local Government Act 2020*) in that the transparency of Council actions and information is ensured.



4.3.3 List of Registered Correspondence to Mayor and Councillors

Responsible Officer: Manager Governance, Integrity, Legal & Risk
Attachments: 1. List of Registered Correspondence to Mayor and Councillors [4.3.3.1 - 2 pages]

Officer Recommendation

That the listed items for the period 29 June 2026 to 31 July 2026 provided in Attachment 1 to this report be received and noted.

Executive Summary

1. Consistent with Council resolutions regarding registered incoming correspondence addressed to the Mayor and Councillors, Attachment 1 to this report provides a list of this correspondence for the period 29 June 2026 to 31 July 2026.

Objective

CONNECTED. COLLABORATIVE. COMMUNITY.

Correspondences addressed to the Mayor and Councillors received between 29/06/2026 - 01/08/2026 - for officer action - total = 1

Correspondence Name	Correspondence Dated	Date Record Created	Objective ID	User Assigned
Email from local shop owner in Dandenong, urging Greater Dandenong Council to address safety, crime and amenity issues in McCrae Street Mall	6/30/2026	6/30/2026	fA392769	Mayor & Councillors Office

NB: Users assigned may have changed by the time of the Council Meeting. Correct at time of report production only.

Objective

CONNECTED. COLLABORATIVE. COMMUNITY.

Correspondences addressed to the Mayor and Councillors received between 29/06/2026 - 01/08/2026 for information only total = 6

Correspondence Name	Correspondence Dated	Date Record Created	Objective ID	User Assigned
Email from Director of Municipal Research, Business View Oceania, inviting Greater Dandenong Council to participate in an editorial feature on economic resilience and development.	2-Jul-26	2-Jul-26	A13887553	Mayor & Councillors Office
Email from Departmental representative forwarding correspondence from the Minister for Emergency Management and Local Government to the Mayor of Greater Dandenong	2-Jul-26	2-Jul-26	A13889485	Mayor & Councillors Office
Email from Aged Care Quality and Safety Commission requesting additional information to process a responsible person change notification application.	2-Jul-26	2-Jul-26	A13890544	Mayor & Councillors Office
Email from Concern Australia inviting a Councillor to attend and register for Concern Australia's Dandenong Open Day and community engagement event.	9-Jul-26	9-Jul-26	A13912351	Mayor & Councillors Office
A letter from the Office of the Lord Mayor Brisbane inviting the Mayor to attend the 2027 Asia Pacific Cities Summit (2027APCS) & Mayor's Forum 'Cities on the Move: From Vision to Impact'.	20-Jul-26	20-Jul-26	A13936560	Mayor & Councillors Office
A letter from Australian Local Government Association (ALGA) inviting the Mayor to attend the 2026 National Local Roads, Transport and Infrastructure Congress.	20-Jul-26	20-Jul-26	A13936561	Mayor & Councillors Office



5 NOTICES OF MOTION

5.1 NOTICE OF MOTION NO. 26 - EQUITABLE PLANNING OF ROOMING HOUSES

Responsible Officer: Executive Director City Futures

Author: Cr Rhonda Garad

Preamble

1. Greater Dandenong continues to carry a disproportionate share of Victoria's housing crisis. It has the state's highest level of homelessness and one of the highest concentrations of registered rooming houses.
2. This motion is not a criticism of rooming houses or the people who live in them. Rooming houses provide essential accommodation for many vulnerable Victorians.
3. Rather, it is a recognition that the increasing reliance on private rooming houses reflects a failure of State housing policy. Successive Victorian Governments have not built sufficient public, community and affordable housing, leaving the private market to fill a role that should be part of a properly planned housing system.
4. The disproportionate concentration of rooming houses has the potential to undermine neighbourhood amenity, discourage long-term owner-occupancy and family settlement, weaken community cohesion, and entrench socio-economic disadvantage.
5. The result is that municipalities such as Greater Dandenong are left to manage the cumulative planning and neighbourhood impacts of a statewide policy failure. Residents have legitimate concerns about parking, traffic, noise, waste, pressure on local infrastructure, the loss of family housing and the concentration of disadvantage. At the same time, councils have very limited planning powers to manage these cumulative impacts.
6. This motion seeks a balanced response: greater State investment in public, community and affordable housing, together with planning reforms that ensure rooming houses are distributed more equitably across metropolitan Melbourne and that no single municipality is expected to shoulder a disproportionate share of the burden created by the State's housing shortage.



Motion

That Council:

1. **ACKNOWLEDGES** that rooming houses provide essential accommodation for people experiencing homelessness and housing insecurity;
2. **NOTES** that the rapid growth in rooming houses is a direct consequence of decades of inadequate investment by successive Victorian Governments in public, community and affordable housing, forcing the private market to provide accommodation that should form part of a planned housing system;
3. **NOTES** that Greater Dandenong has the highest number of people experiencing homelessness in Victoria and one of the highest concentrations of registered rooming houses, placing increasing pressure on neighbourhood amenity, local infrastructure and Council services;
4. **RECOGNISES** that while rooming houses are an important housing option, an excessive concentration within particular neighbourhoods can result in cumulative impacts including:
 - increased on-street parking demand;
 - increased traffic and noise;
 - increased waste and pressure on Council services;
 - the loss of family housing through conversion to high-occupancy accommodation;
 - reduced neighbourhood amenity; and
 - the concentration of disadvantage without corresponding investment in community infrastructure and support services.
5. **REQUESTS** a report to Council outlining:
 - the number and location of registered rooming houses within Greater Dandenong;
 - growth over the past ten years;
 - comparison with other metropolitan municipalities on both a total and per capita basis;
 - areas where rooming houses are highly concentrated;
 - the planning powers currently available to Council to manage cumulative impacts;
 - planning mechanisms used in other Australian jurisdictions, including separation distances, quotas or density controls; and
 - opportunities for Council to advocate for planning reform.
6. **ADVOCATES** to the Victorian Government to:
 - substantially increase investment in public, community and affordable housing across metropolitan Melbourne;
 - reduce reliance on private rooming houses as the default response to the housing crisis; and



- **introduce planning reforms that enable councils to manage the cumulative concentration of rooming houses through appropriate planning controls where justified.**

7. WRITES to the Municipal Association of Victoria requesting that it adopt this matter as a statewide advocacy priority and call on the Victorian Government to develop a metropolitan-wide planning framework that:

- **ensures public, community, affordable and crisis accommodation is distributed more equitably across Victoria;**
- **provides councils with effective planning tools to manage the cumulative impacts of rooming houses;**
- **recognises that no single municipality should carry a disproportionate share of the impacts arising from the State's housing shortage;**
- **commits to significantly increasing the supply of public, community and affordable housing so that private rooming houses complement, rather than replace, government housing provision; and**
- **recognises that the disproportionate concentration of rooming houses within particular neighbourhoods can create cumulative impacts on neighbourhood amenity, residential stability, community cohesion, long-term family settlement and owner occupancy, and should be considered as a legitimate planning issue.**



6 REPORTS FROM COUNCILLORS/DELEGATED MEMBERS AND COUNCILLORS' QUESTIONS

The principal purpose of this item in the Council Meeting Agenda is for Councillors to report on their attendance, observations or important matters arising from their liaison or representation with groups for which the Councillor has been formally appointed by Council. In accordance with the documented 'protocol' that applies to either liaisons or representatives, Councillors should raise matters of importance during this item. Other matters may also be reported.

If a Councillor chooses to speak, the name of the conference/event and the Councillor will be noted in the Minutes for that meeting. If a Councillor requires additional information on the conference/event to be listed in the Minutes, they must submit it in writing to a Governance staff member by 12.00pm the day following this Council Meeting.

Question time is provided to enable Councillors to address questions to members of Council staff. The guidelines for asking questions at a Council meeting are included in the current Governance Rules.

Councillors have a total of 15 minutes each to report on their attendances at meetings, conferences or events and to ask questions of Council staff.



7 URGENT BUSINESS

No business may be admitted as urgent business unless it:

- a) relates to or arises out of a matter which has arisen since distribution of the Agenda; and
- b) cannot safely or conveniently be deferred until the next ordinary meeting and unless agreed to by a majority of those Councillors present at the meeting.



8 CLOSE OF BUSINESS